(An autonomous college in the jurisdiction of Krishna University, Machilipatnam - 521001. A.P., India)

	SEMESTER-I	I B.Com (Gen & CA)	Business Organization and Management	CODE: 20BOM1	
	No. Teaching Hours per week		No. of Credits		Bonor I
Ī	5		4		Paper – I

## SEMESTER – I I B.Com Business Organization and Management

#### **Syllabus**

At the end of the course, the student will be able to

- > understand different forms of business organizations.
- Comprehend the nature of Joint Stock Company and formalities to promote a Company.
- Describe the Social Responsibility of Business towards the society.
- Critically examine the various organizations of the business firms and judge the bestamong them.
- Design and plan to register a business firm. Prepare different documents to register acompany at his own.
- Articulatenew models of business organizations

•

**Unit-I Introduction Concepts of Business, Trade, Industry and Commerce:** Business Meaning, Definition, Features and Functions of Business - Trade Classification Aids to Trade Industry Classification and Commerce - Factors Influencing the Choice of Suitable form of Organisation

Unit II Forms of Business Organizations: Features, Merits and Demerits of Sole Proprietor Ship and Partnership Business - Features Merits and Demits of Joint Stock Companies - Public Sector Enterprises (PSEs) - Multinational Corporations (MNCs)-Differences between Private Limited Public Limited Company

**Unit-III -Company Incorporation:** Preparation of Important Documents for Incorporation of Company - Certificate of Incorporation and Certificate of Commencement of Business - Contents of Memorandum and Articles of Association - Contents of Prospectus

**Unit-IV- Management:** Meaning Characteristics - -Fayol's 14 Principles of Management-Administration Vs Management - Levels of Management

**Unit-V-Functions of Management:** Different Functions of Management - Meaning Definition Characteristics Merits and Demits of Planning - Principles of Organisation Line and staff of Organisation

**Reference Books:** 

- 1. Industrial Organization and Management, C.B. Guptha, Sultan Chand.
- 2. Business Organization C.D.Balaji and G. Prasad, Margham Publications, Chennai.
- 3. Business Organization -R.K.Sharma and Shashi K Gupta, Kalyani Publications.
- 4. Business Organization & Management: Sharma Shashi K. Gupta, Kalyani Publishers
- 5. Business Organization & Management: C.R. Basu, Tata McGraw Hill
- 6. Business Organization & Management: M.C. Shukla S. Chand,
- 7. Business Organisation and Management, Dr.NeeruVasishth, Tax Mann Publications.
- 8. Business Organisation and Management, Dr B E V L Naidu, Seven Hills International Publishers, Hyderabad

(An autonomous college in the jurisdiction of Krishna University, Machilipatnam - 521001. A.P., India)

SEMESTER-I	I B.Com	Fundamentals of Accounting CODE: 20FAC1		Paper – I	
No. Teaching Hours per week: 5		No. of Credits:4		_	

#### SEMESTER – I

# Fundamentals of Accounting-I Syllabus

#### **Learning Outcomes:**

At the end of the course, the student will able to

- Identify transactions and events that need to be recorded in the books of accounts.
- Equip with the knowledge of accounting process and preparation of final accounts of sole trader.
- Develop the skill of recording financial transactions and preparation of reports inaccordance with GAAP.
- Analyze the difference between cash book and pass book in terms of balance and make reconciliation.

Critically examine the balance sheets of a sole trader for different accounting periods. Design new accounting formulas & principles for business organizations

#### **Unit-I Introduction**

Need for Accounting Definition Objectives, Accounting Concepts and Conventions GAAP - Accounting Cycle - Classification of Accounts and its Rules Book Keeping and Accounting - Double Entry Book-Keeping - Journalizing - Posting to Ledgers, Balancing of Ledger Accounts (including Problems).

#### **Unit-II: Subsidiary Books:**

Types of Subsidiary Books - Cash Book, Three-column Cash Book- Petty Cash Book (including Problems).

#### **Unit-III: Trial Balance and Rectification of Errors:**

Preparation of Trial balance - Errors Meaning Types of Errors Rectification of Errors Suspense Account (including Problems)

#### **Unit-IV: Bank Reconciliation Statement:**

Need for Bank Reconciliation - Reasons for Difference between Cash Book and Pass Book Balances- Preparation of Bank Reconciliation Statement - Problems on both Favourable and Unfavourable Balance (including Problems).

#### **Unit -V: Final Accounts:**

Preparation of Final Accounts: Trading account Profit and Loss account Balance Sheet Final Accounts with Adjustments (including Problems).

#### **References:**

- 1. Ranganatham G and Venkataramanaiah, Fundamentals of Accounting, S Chand Publications
- 2. T.S.Reddy& A. Murthy, Financial Accounting, Margham Publications

- 3. S N Maheswari and SK Maheswari, Financial Accounting, Vikas Publications
- 4. R L Gupta & V K Gupta, Principles and Practice of Accounting, Sultan Chand & Sons
- 5. S.P. Jain & K.L Narang, Accountancy-I, Kalyani Publishers
- 6. Tulasian, Accountancy -I, Tata McGraw Hill Co.
- 7. V.K.Goyal, Financial Accounting, Excel Books
- 8. K. Arunjothi, Fundamentals of Accounting; Maruthi Publications
- 9. Prof EChandraiah: Financial Accounting Seven Hills International Publishers

(An autonomous college in the jurisdiction of Krishna University, Machilipatnam - 521001. A.P., India)

SEMESTER-I	I B.Com (Gen & CA)	Business Environment	CODE : 20BEN1	2020-2021
No. Teaching Hours per week		No. of Credits		Paper – I
5		4		Faper – I

#### Business Environment SYLLABUS

#### **Learning Outcomes:**

At the end of the course, the student will able to;

- understand the concept of business environment.
- Define Internal and External elements affecting business environment.
- Explain the economic trends and its effect on Government policies.
- Critically examine the recent developments in economic and business policies of theGovernment.
- Evaluate and judge the best business policies in Indian business environment.
- Develop the new ideas for creating good business environment.

#### Unit I:Overview of Business Environment: Business Environment Meaning

Characteristics Scope -Macro and Micro Dimensions of Business Environment -Environmental Analysis.

Unit II:Economic Environment: Economic Environment Nature of the Economy

Structure of Economy Economic Policies & Planning the Economic Condition NITI

Ayog National Development Council Five Year Plans

Unit III: Economic Policies: Economic Reforms and New Economic Policy New

Industrial Policy Competition Law Fiscal Policy Objectives and Limitations Monetary

Policy and RBI

Unit IV:Social, Political and Legal Environment: Concept of Social Responsibility of

Business towards Stakeholders - Demonetisation, GST and their Impact - Political Stability -

Legal Changes.

Unit V:Global Environment: Globalization Meaning Role of WTO WTO Functions -

IBRD Trade Blocks, BRICS, SAARC, ASEAN in Globalisation

#### **Suggested Readings:**

- 1. K. Aswathappa: Essentials of Business Environment, Himalaya Publishing House
- 2. Francis Cherunilam: Business Environment, Himalaya Publishing House
- 3. Dr S Sankaran: : Business Environment, MarghamPublications
- 4. S.K. Mishra and V.K. Puri: Economic Environment of Business, HPH
- 5. Rosy Joshi and Sangam Kapoor: Business Environment, Kalyanai Publications
- 6. A C Fernando: Business Environment, Pearson
- 7. Dr V Murali Krishna, Business Environment, Spectrum Publications

(An autonomous college in the jurisdiction of Krishna University, Machilipatnam – 521001. A.P., India)

#### INSURANCE PROMOTION

Total 30 hrs (02h/wk), 02 Credits & Max 50 Marks CODE;20IPN1

#### **Learning Outcomes:**

By successful completion of the course, students will be able to;

- 1. Understand the field level structure and functioning of insurance sector and it's role in protecting the risks
- 2. Comprehend pertaining skills and their application for promoting insurance coverage
- 3. Prepare better for the Insurance Agent examination conducted by IRDA
- 4. Plan 'promoting insurance coverage practice' as one of the career options.

#### **SYLLABUS:**

#### Section I: 06 Hrs

Introduction of Insurance - Types of insurances. Growth of Insurance sector in India - Regulatory mechanism (IRDA) - Its functions

#### Section II: 10 Hrs

Life Insurance plans. Health insurance plans. Products and features. Contents of documents—Sales Promotion methods - Finding prospective customers—Counselling—Helping customers in filing - Extending post-insurance service to customers.

#### Section III: 10 Hrs

General Insurance - It's products (Motor, Marine, Machinery, Fire, Travel and Transportation) and features. Contents of documents. Dealing with customers – Explaining Products to Customers - Promoting Customer loyalty. Maintenance of Records.

#### **Co-curricular Activities Suggested:** (4 hrs)

- 1. Collection of pamphlets of various insurance forms and procedures
- 2. Invited Lectures by Development Officers concerned
- 3. Mock practice of selling of insurance products
- 4. Preparation of working documents
- 5. Assignments, Group discussion, Quiz etc.

#### **Reference books:**

- 1. Principles of Insurance, Himalaya publishing House
- 2. Principles and Practice of Insurance, "
- 3. Fundamentals of insurance, "
- 4. Life and General Insurance Management, "
- 5. Financial services, Tata McGraw hill
- 6. Insurance Principles and Practices, Sultan Chand &Sons
- 7. Websites on insurance promotion

#### **Domain Subject: Commerce**

I Year B Com (Gen & CA)- Semester - II Course 2A

# Financial Accounting CODE;20FAC2

#### **Learning Outcomes:**

- At the end of the course the student will able to;
- ➤ Understand the concept of consignment and learn the accounting treatment of the various aspects of consignment.
- Analyze the accounting process and preparation of accounts in consignment and joint venture.
- ➤ Distinguish Joint Venture and Partnership and to learn the methods of maintaining records under Joint Venture.
- > Determine the useful life and value of the depreciable assets and maintenance of Reserves in business entities.
- > Design an accounting system for different models of businesses at his own using the principles of existing accounting system.

#### **Syllabus**

**Unit-I:Depreciation:** Meaning and Causes of Depreciation - Methods of Depreciation: Straight Line – Written Down Value – Annuity and Depletion Method (including Problems).

**Unit-II:Provisions and Reserves:** Meaning – Provision vs. Reserve – Preparation of Bad Debts Account – Provision for Bad and Doubtful Debts – Provision for Discount on Debtors – Provision for Discount on Creditors - Repairs and Renewals Reserve A/c (including Problems).

**Unit-III: Bills of Exchange:** Meaning of Bill – Features of Bill – Parties in the Bill – Discounting of Bill – Renewal of Bill – Entries in the Books of Drawer and Drawee (including Problems).

**Unit-IV: Consignment Accounts:** Consignment - Features - Proforma Invoice - Account Sales – Del-credere Commission - Accounting Treatment in the Books of Consigner and Consignee - Valuation of Closing Stock - Normal and Abnormal Losses (including Problems).

**Unit-V: Joint Venture Accounts:** JointVenture - Features - Difference between Joint- Venture and Consignment - Accounting Procedure - Methods of Keeping Records-One Vendor Keeps the Accounts and Separate Set off Books Methods (including Problems).

- **★** Quiz Programs
- **★** Problem Solving Exercises
- **★** Co-operative learning
- **★** Seminar
- ★ Group Discussions on problems relating to topics covered by syllabus
- ★ Reports on Proforma invoice and account sales
- ★ Visit a consignment and joint venturefirms(Individual and Group)

(An autonomous college in the jurisdiction of Krishna University, Machilipatnam – 521001. A.P., India)

# I Year B Com (Gen & CA) Semester II **Business Economics** \_\_\_CODE;20BEN2

#### **Learning Outcomes:**

At the end of the course, the student will able to;

- > Describe the nature of economics in dealing with the issues of scarcity of resources
- Analyze supply and demand analysis and its impact on consumer behavior.
- > Evaluate the factors, such as production and costs affecting firms behavior.
- Recognize market failure and the role of government in dealing with those failures.
- ➤ Use economic analysis to evaluate controversial issues and policies.
- ➤ Apply economic models for managerial problems, identify their relationships, and formulate the decision making tools to be applied for business.

#### **Syllabus**

#### **Unit-I: Introduction**

Meaning and Definitions of Business Economics - Nature and Scope of Business Economics - Micro and Macro Economics and their Interface.

#### **Unit-II: Demand Analysis**

Meaning and Definition of Demand Determinants to DemandDemand Function -Law of Demand Demand Curve Exceptions to Law of Demand - Elasticity of Demand Measurements of Price Elasticity of Demand

#### **Unit III: Production, Cost and Revenue Analysis**

Concept of Production Function Law of Variable Proportion -Law of Returns to Scale - Classification of Costs -Break Even Analysis – Advantages

#### **Unit-IV: Market Structure**

Concept of Market Classification of Markets –Perfect Competition Characteristics Equilibrium Price - Monopoly Characteristics Equilibrium Under Monopoly.

#### **Unit-V: National Income**

Meaning Definition Measurements of National Income -Concepts of National Income -Components of National Income-Problems in Measuring National Income

#### **Suggested Co-Curricular Activities:**

- > Assignments
- > Student Seminars
- Quiz , JAM
- > Study Projects
- > Group Discussion

Graphs on Demand function and demand curves

#### CODE;20BTP2

## Semester – II Banking Theory and Practice

#### **Learning Outcomes:**

- At the end of the course, the student will able to;
- Understand the basic concepts of banks and functions of commercial banks.
- > Demonstrate an awareness of law and practice in a banking context.
- Engage in critical analysis of the practice of banking law.
- > Organize information as it relates to the regulation of banking products and services.
- > Critically examine the current scenario of Indian Banking system.
- Formulate the procedure for better service to the customers from various banking innovations.

#### **Syllabus**

#### **Unit-I:** Banks Classification and Functions

Introduction: Meaning & Definition of Bank - Kinds of Banks - Banks and Economic Development - Central Bank and RBI - Commercial Banks in India - Credit Creation by Banks - Growth and Working of Commercial Banks.

#### **Unit-II** Banking Systems

Branch Banking, Unit Banking, Branch Banking Vs. Unit Banking – Type of Banks – Innovations in banking – E-banking – NEFT & RTGS - Online and Offshore Banking Internet Banking - Anywhere Banking - ATMs – Mobile Banking

#### **Unit-III** Types of Banks

Indigenous Banking - Cooperative Banks - Regional Rural Banks - NABARD - SIDBI Mudra Bank - EXIM Bank.

#### **Unit-IV** Banker and Customer

 $\label{eq:meaning} \begin{tabular}{ll} Meaning and Definition of Banker and customer - Special Type of Customers - General Relationship and Special Relationship between Banker and Customer - KYC Norms \\ \end{tabular}$ 

#### **Unit-V** Collecting Banker and Paying Banker

Concepts – Negotiable Instruments – Collecting Banker Duties and Responsibilities - Statutory Protection to Collecting Banker - Holder for value - Holder in Due course – Paying Banker - Responsibilities of Paying banker - Payment Gateways

- Debates
- > Student Seminars
- Quiz Programmes
- ➤ Visit to Bank premises
- ➤ Guest Lecture by Banking Official
- > Prepare a statement on periodical declarations of RBI like SLR, REPO etc
- ➤ Collection, display and Practicing of filling of different forms used in banks

# ADVERTISING

# Total 30 hrs (02h/wk), 02 Credits & Max 50 Marks CODE;20ADV2

#### **Learning Outcomes:**

After Successful completion of this course, the students are able to;

- 1. Understand the field of Advertising
- 2. Comprehend opportunities and challenges in Advertising sector
- 3. Prepare a primary advertising model
- 4. Understand applying of related skills
- 5. Examine the scope for making advertising a future career

#### **Syllabus**

#### **UNIT I:** 06hrs

Introduction of advertising concepts- functions - Types of advertising - Creative advertising messages - Factors determining opportunities of a product/service/Idea

#### UNIT II: 10 hrs

Role of advertising agencies and their responsibilities - scope of their work and functions - - Ethical issues - Identifying target groups -Laws in advertising. Advertising Statutory Bodies in India - Role of AAAI (Advertising Agencies Association of India), ASCI (Advertising Standard Council of India)

#### **UNIT III**: 10hrs

Types of advertising – Basic characteristics of a typical advertisement – Reaching target groups - Local advertising – Feedback on impact of advertisement - Business promotion.

#### **Recommended Co-curricular Activities (04 hrs):**

- 1. Collection and segmentation of advertisements
- 2. Invited Lectures/skills training on local advertising basics and skills
- 3. Visit to local advertising agency
- 4. Model creation of advertisements in compliance with legal rules
- 5. Assignments, Group discussion, Quiz etc.

#### ADVANCED ACCOUNTING

Semester – III

CODE;20ADA3

#### **Syllabus**

#### **Learning Outcomes:**

At the end of the course, the student will able to;

- Understand the concept of Non-profit organizations and its accounting process
- Comprehend the concept of single-entry system and preparation of statement of of offairs
- Familiarize with the legal formalities at the time of dissolution of the
- FirmPrepare financial statements for partnership firm on dissolution of the firm.
- Employ critical thinking skills to understand the difference between the dissolution of the firm and dissolution of partnership

**Unit-I**:Accounting for Non Profit Organisations: Non Profit Entities - Meaning - Features of Non-Profit Entities - Provisions as per Sec 8 - Accounting Process- Preparation of Accounting Records - Receipts and Payments Account- Income and Expenditure Account - Preparation of Balance Sheet (including problems).

**Unit-II: Single Entry System:** Features – Differences between Single Entry and Double Entry – Disadvantages of Single Entry- Ascertainment of Profit and Preparation of Statement of Affairs (including Problems).

**Unit-III: Hire Purchase System:** Features –Difference between Hire Purchase and Instalment Purchase Systems - Accounting Treatment in the Books of Hire Purchaser and Hire Vendor - Default and Repossession (including Problems).

**Unit-IV: Partnership Accounts-I:** Meaning – Partnership Deed - Fixed and Fluctuating Capitals-Accounting Treatment of Goodwill - Admission and Retirement of a Partner(including problems).

**Unit-V: Partnership Accounts-II:** Dissolution of a Partnership Firm – Application of Garner v/s Murray Rule in India – Insolvency of one or more Partners (including problems).

#### **References:**

- 1. Advanced Accountancy: T S Reddy and A Murthy by Margham Publications.
- 2. Financial Accounting: SN Maheswari & SK Maheswari by Vikas Publications.

- 3. Principles and Practice of Accounting: R.L. Gupta & V.K. Gupta, Sultan Chand & Sons.
- 4. Advanced Accountancy: R.L.Gupta&Radhaswamy, Sultan Chand &Sons..
- 5. Advanced Accountancy (Vol-II): S.N.Maheshwari&V.L.Maheswari, Vikas publishers.
- 6. Advanced Accountancy: Dr. G. Yogeshwaran, Julia Allen PBP Publications.
- 7. Accountancy–III: Tulasian, Tata McGraw Hill Co.
- 8. Accountancy–III: S.P. Jain & K.L Narang, Kalyani Publishers.
- 9. Advanced Accounting (IPCC): D. G. Sharma, Tax Mann Publications.
- 10. Advanced Accounting: Prof B Amarnadh, Seven Hills International Publishers.
- 11. Advanced Accountancy: M Shrinivas& K Sreelatha Reddy, Himalaya Publishers.

- Quiz Programs
- Problem Solving exercises
- Co-operative learning
- Seminar
- Visit a single-entry firm, collect data and Creation of Trial Balance of the firm
- Visit Non-profit organization and collect financial statements
- Critical analysis of rate of interest on hire purchase schemes
- Visit a partnership firm and collect partnership deed
- Debate on Garner v/s Murray rule in India and outside India
- Group Discussions on problems relating to topics covered by syllabus
- Examinations (Scheduled and surprise tests) on all units

(An autonomous college in the jurisdiction of Krishna University, Machilipatnam – 521001. A.P., India)

# Semester – III CODE;20BST3 BUSINESS STATISTICS

#### **Learning Outcomes**

Understand the importance of Statistics in real life

- Formulate complete, concise, and correct mathematical proofs.
- Frame problems using multiple mathematical and statistical tools, measuring
- relationships by using standard techniques.
- Build and assess data-based models.
- Learn and apply the statistical tools in day life.
- Create quantitative models to solve real world problems in appropriate contexts.

# **Syllabus**

- **Unit 1: Introduction to Statistics:** Definition Importance, Characteristics and Limitations of Statistics Classification and Tabulation Frequency Distribution Table -Diagrams and Graphic Presentation of Data (including problems)
- **Unit 2: Measures of Central Tendency:** Types of Averages Qualities of Good Average Mean, Median, Mode, and Median based Averages-Geometric Mean Harmonic Mean(including problems)
- **Unit 3: Measures of Dispersion:** Meaning and Properties of Dispersion Absolute and Relative Measures Types of Dispersion-Range Quartile Deviation (Semi Inter Quartile Range) -Mean Deviation Standard Deviation Coefficient of Variation. (including problems).
- **Unit 4: Skewness and Kurtosis:** Measures of Skewness: Absolute and Relative Measures-Co- efficient of Skewness: Karl Pearson's, Bowley's and Kelly's Kurtosis: Meso kurtosis, Platy kurtosis and Leptokurtosis (including problems)
- **Unit 5: Measures of Relation:** Meaning and use of Correlation Types of Correlation Karlpearson's Correlation Coefficient Probable Error-Spearman's Rank-Correlation (including problems).

#### **Suggested Readings:**

- 1. Business Statistics, Reddy C.R., Deep Publications.
- 2. Statistical Methods: Gupta S.P.Sultan Chand & Sons.
- 3. Statistics-Problems and Solutions: Kapoor V.K, Sultan Chand &Sons.
- 4. Fundamentals of Statistics: Elhance. D.N
- 5. Business Statistics, Dr.P.R. Vittal, Margham Publications
- 6. Business Statistics, LS Agarwal, Kalyani Publications.
- 7. Statistics: Dr V Murali Krishna, Seven Hills International Publishers.
- 8. Fundamentals of Statistics: Gupta S.C. Sultan Chand & Sons.
- 9. Statistics-Theory, Methods and Applications: Sancheti, D.C. & Kapoor V.K.

- 10. Business Statistics: J.K. Sharma, Vikas Publishers.
- 11. Business Statistics: Bharat Jhunjhunwala, S Chand Publishers.
- 12. Business Statistics: S.L.Aggarval, S.L.Bhardwaj and K.Raghuveer, Kalyani Publishers.

- Student Seminars, Quiz
- Problem Solving Exercises
- ♦ Observe Live Population Cloeks India and world
- ♦ Collection of statistical data of village/town, District, State, Nation
- Participate in Crop Cutting Experiments at villages
- ♦ Percentiles in CET exams
- Practice Statistical Functions in MS Excel
- Draw diagrams and Graphs in MS Exel
- Use statistical tools in real life like class/college results, local production etc
- Prepare questionnaire and schedule
- ♦ Application of averages in everyday life
- Examinations (Scheduled and surprise tests)
- ♦ Any similar activities with imaginative thinking beyond the prescribed syllabus

# MARKETING Semester – III CODE;20MKT3

At the end of the course, the student will able to;

- Develop an idea about marketing and marketing environment.
- Understand the consumer behavior and market segmentation process.
- Comprehend the product life cycle and product line decisions.
- Know the process of packaging and labeling to attract the customers.
- Formulate new marketing strategies for a specific new product.
- Develop new product line and sales promotion techniques for a given product.
- Design and develop new advertisements to given products.

#### Unit-I

**Introduction:** Concepts of Marketing: Need, Wants and Demand - Marketing Concepts – Marketing Mix - 4 P's of Marketing – Marketing Environment.

#### **Unit-II**

**Consumer Behaviour and Market Segmentation:** Buying Decision Process – Stages – Buying Behaviour – Market Segmentation –Bases of Segmentation - Selecting Segments – Advantages of Segmentation.

#### **Unit-III**

**Product Management**: Product Classification – Levels of Product - Product Life Cycle - New Products, Product Mix and Product Line Decisions - Design, Branding, Packaging and Labelling.

#### **Unit-IV**

**Pricing Decision:** Factors Influencing Price – Determination of Price - Pricing Strategies: Skimming and Penetration Pricing.

#### **Unit-V**

**Promotion and Distribution:** Promotion Mix - Advertising - Sales promotion - Publicity - Public Relations - Personal Selling and Direct Marketing - Distribution Channels - Online Marketing **References:** 

- 1. Philip Kotler, Marketing Management, Prentice Hall of India.
- 2. Philip Kotler & Gary Armstrong, Principles of Marketing, Pearson Prentice Hall.
- 3. Stanton J. William & Charles Futrel, Fundamentals of Marketing, McGraw Hill.
- 4. V.S. Ramaswamy S. NamaKumari, Marketing Management Planning, McMillan.
- 5. The Consumer Protection Act 1986 and Consumer Protection Act 2019.
- **6.** Dhruy Grewal and Michael Levy, Marketing, McGraw Hill Education.
- 7. Dr L Natarajan, Financial Markets, Margham Publications.
- **8.** Dr M Venkataramanaiah, Marketing, Seven Hill International Publishers.
- 9. C N Sonanki, Marketing, Kalyani Publications.

- Quiz programs
- Seminars
- Practice of Terminology of Marketing
- Guest lectures on various topics by marketing agents,
- Observing consumer behavior on field trips to local markets
- Visit a manufacturing industry/firm for product manufacturing process
- Showing Graphs on pricing decisions
- Analyses the advertisements
- Product demonstration by the student
- Conducting the survey on middle man in marketing process
- making a advertisement
- Examinations (Scheduled and surprise tests)

# Semester – III

# ONLINE BUSINESS CODE:200BS3

#### **Learning Outcomes:**

After successful completion of the course, students will be able to;

- 1. Understand the online business and its advantages and disadvantages
- 2. Recognize new channels of marketing, their scope and steps involved
- 3. Analyze the procurement, payment process, security and shipping in online business
- 4. Create new marketing tools for online business
- 5. Define search engine, payment gateways and SEO techniques.

#### **SYLLABUS**

#### Section-I:

Introduction to Online-business-Definition-Characteristics-Advantages of Online Business-Challenges-Differences between off-line business, e-commerce and Online Business.

#### Section-II:

Online-business Strategies-Strategic Planning Process- Procurement -Logistics & Supply Chain Management- Customer Relationship management.

#### **Section-III:**

Designing Online Business Website – Policies - Security & Legal Issues - Online Advertisements - Payment Gateways - Case Study

#### **Co-curricular Activities Suggested:** (4 hrs)

- 1. Assignments, Group discussion, Quiz etc.
- 2. Short practical training in computer lab
- 3. Identifying online business firms through internet
- 4. Invited Lectures by e-commerce operators
- 5. Working with Google and HTML advertisements.
- 6. Visit to a local online business firm.

#### **Reference books:**

- 1. David Whiteley, "E-Commerce", Tata McGraw Hill, 2000.
- 2. E Business by Jonathan Reynolds from Oxford University Press.
- 3. Soka, From EDI to Electronic Commerce, McGraw Hill.
- 4. Websites on Online business.

(An autonomous college in the jurisdiction of Krishna University, Machilipatnam - 521001. A.P., India)

II year B com (Gen) - Semester – IV CODE:GST5

Course 4F:Goods and service Taxes

#### **Learning outcomes:**

At the end of the course, the student will able to;

- ➤ Understand the basic principles underlying the indirect Taxation statutes.
- Examine the method of tax credit. Input and output Tax credit and cross Utilization opf Input Tax credit.
- > Identify and analyze the procedural aspects under different applicable statutes related to GST
- Compute the assessable value of transactions related to goods and services for levy and determination of duty liability.
- ➤ Develop various GST Returns and reports for business transactions in Tally.

#### **Syllabus:**

Unit I: Introduction: Overview of GST – Concepts – Taxes Subsumed under GST – Components of GST – GST Council – Advantages of GST – GST Registration.

Unit II: GST Principles – vijay Kelkar Sha Committee Recommendations – Comprehensive Structure of GST Model in India: Single, Dual GST – GST Rates – Taxes Exempted from GST – Taxes and Duties outside the purview of GST – Taxation of Services.

 $\label{lem:control_control_control_control} \begin{tabular}{ll} Unit III: Tax Invoice - Bill of supply - Transactions Coverd under GST - Composition Scheme - Reverse Charge Mechanism - Composite Supply - Mixed Supply. \end{tabular}$ 

Unit IV: Time of supply of Goods & services: Value of Supply – Input Tax Credit – Distribution of Credit – Matching of Input Tax Credit – Availability of Credit in Special Circumstances – Cross utilization of ITC between the Central GST and state GST.

Unit V: Regular Monthly Filing Returns – Composition Quarterly Filing Returns – GSTR-1, GSTR-2, GSTR-2A, GSTR-3, GSTR-3B – Annual Returns GSTR-9, GSTR-9A, GSTR-9B& GSTR9C – Records to be Maintained under GST.

#### **References:**

- 1. T. S. Reddy and Dr. Y. Hari Prasad Reddy, Business Taxation (Goods and Services Taxes), Margham Publications.
- 2. Taxmann's Basics of GST.
- 3. Taxmann's GST: A practical Approach.
- 4. Theory & Practice of GST, Srivathsala, Himalaya Publishing House.
- 5. Goods and Services Tax in India Notifications on different dates.
- 6. GST Bill 2012.
- 7. Background Material on Model GST Law, Sahitya Bhawan Publications.
- 8. The Central Goods and Services Tax Act, 2017, No. 12 of 2017 Published by Authority,
- 9. Ministry of Law and Justice, New Delhi, the 12thApril, 2017.
- 10. Theory & Practice of GST: Dr. Ravi M.N, BPB Publications.

- Seminars
- ❖ Show the flow chart of GST Suvidha Provider (GST).
- ❖ Practice of Terminology of Goods and Service Tax
- Prepare chart showing rates of GST
- ❖ Follow GST Council meeting updates regularly
- Creation of GST Vouchers and Tax invoices
- ❖ Visit a Tax firm (Individual and Group)
- Guest lecture by GST official
- ❖ Prepare Tax invoice under the GST Act.
- Practice on how to file a Returns
- Debate on Single GS, Dual GST
- ❖ Group Discussions on Goods and Services outside the Purview of GST

# II year B com (Gen &CA) – Semester – IV CODE:20CMA4 **Course 4B: Cost and Management Accounting**

#### **Learning outcomes:**

At the end of the course, the student will able to;

- > Understand various costing methods and management techniques.
- > Apply Cost and Management accounting methods for both manufacturing and service industry.
- Prepare cost sheet, quotations, and tenders to organization for different works.
- Analyze cost-volume-profit techniques to determine optimal managerial decisions.
- > Compare and contrast the financial statements of firms and interpret the results.
- > Prepare analysis of various special decisions, using relevant management techniques.

#### **SYLLABUS**

<u>Unit-I:Introduction:</u> Cost Accounting: Definition – Features – Objectives – Functions – Scope – Advantages and Limitations – Management Accounting: Features - Objectives - Functions – Elements of cost – Preparation of Cost Sheet (including problems)

<u>Unit-II: Material and labour Cost</u>: Techniques of inventory control – Valuation of Material Issues: FIFO – LIFO – Simple and Weighted Average Methods

<u>Labour:</u> Direct and Indirect Labour Cost – Methods of Payments of Wages – Incentive Schemes – Time Rate Method, Piece Rate Method, Halsey, Rowan Methods and Taylor Methods only (including problems)

<u>Unit-III: Job Costing and Batch Costing:</u> Definition and Features of Job Costing – Economic Batch Quantity (EBQ) – Preparation of Job Cost Sheet – Problems on Job Cost Sheet and Batch costing (including problems)

<u>Unit-IV: Financial statement Analysis and Interpretation:</u> Financial Statements – Features – Limitations – Needs, Meaning, Objectives, and Process of financial Statement Analysis – Comparative Analysis – Common Size Analysis and Trend Analysis (including problems).

<u>Unit -V: Marginal Costing:</u> Meaning and Features of Marginal costing – Contribution – Profit Volume Ratio – Break Even Point – Margin of Safety - Estimation of Profit and Estimation of Sales (including problems).

#### **References:**

- 1. S.P. Jain and K.L. Narang Advanced Cost Accounting, Kalyani Publishers.
- 2. M.N. Arora A test book of Cost Accounting, Vikas Publishing House Pvt. Ltd.
- 3. S.P. Iyengar Cost Accounting, Sultan Chand & Sons.
- 4. Nigam & Sharma Cost Accounting Principles and Applications, S.Chand& Sons.
- 5. S.N. Maheswari– Principles of Management Accounting, Sultan Chand & Sons.
- 6. I.M.Pandey Management Accounting, Vikas Publishing House Pvt. Ltd.
- 7. Sharma & Shashi Gupta Management Accounting, Kalyani Publishers.
- 8. Murthy & Guruswamy Management Accounting, Tata McGraw Hill, New Delhi.
- 9. S.P. Gupta Management Accounting, S. Chand Publishing, New Delhi.
- 10. Umamaheswara Rao and Ranganath, Cost Accounting, Kalyani Publishers.
- 11. Dr V Murali Krishna Cost Accounting, Seven Hills International Publishers.

- Debate on methods of payments of wages
- Seminars
- Problem Solving Exercises
- ❖ Seminar on need and importance of financial statement analysis
- Graphs showing the breakeven point analysis
- ❖ Identification of elements of cost in services sector by Visiting any service firm
- ❖ Cost estimation for the making of a proposed product
- ❖ Listing of industries located in your area and methods of costing adopted by them
- Collection of financial statements of any two organization for two years and prepare a common Size Statements
- Collection of cost sheet and pro-forma of quotation
- Examinations (Scheduled and surprise tests)

# II Year B Com (Gen& CA)— Semester — IV CODE:20ITX4 INCOME TAX

**Learning Outcomes:** At the end of the course, the student will able to;

- Acquire the complete knowledge of the tax evasion, tax avoidance and tax planning. Understand the provisions and compute income tax for various sources.
- ➤ Grasp amendments made from time to time in Finance Act.
- ➤ Compute total income and define tax complicacies and structure.
- > Prepare and File IT returns of individual at his own.

#### **SYLLABUS**

<u>Unit-I: Introduction</u>: Income Tax Act-1961 - Basic Concepts: Income, Person, Assessee - Assessment Year, Previous Year, Rates of Tax, Agricultural Income, Residential Status of Individual - Incidence of Tax – Incomes Exempt from Tax (theory only).

<u>Unit-II: Income from Salaries</u>: Basis of Charge, Tax Treatment of Different Types of Salaries Allowances, Perquisites, Profits in Lieu of Salary, Deductions from Salary Income, Computation of Salary Income (including problems).

<u>Unit-Ill: Income from House Property and Profits and Gains from Business</u>: Annual Value, Let-out/Self Occupied/Deemed to be Let-out house -Deductions from Annual Value - Computation of Income from House Property Definition of Business and Profession - Procedure for Computation of Income from Business - Revenue and Capital Nature of Incomes and Expenses - Allowable Expenses - Expenses Expressly Disallowed - Computation (including problems).

<u>Unit-IV: Income from Capital Gains - Income from Other Sources</u>: Meaning of Capital Asset – Types – Procedure for Computation of Long-term and Short-term Capital Gains/Losses Meaning of Other Sources - General Incomes – Specific Incomes – Computation (including problems).

<u>Unit-V: Computation of Total Income of an Individual</u>: Deductions under Section 80 - Computation of Total Income (Simple problems).

#### **Reference Books:**

- 1. Dr. Vinod; K. Singhania; Direct Taxes Law and Practice, Taxman Publications
- 2. T. S. Reddy and Dr. Y. Hari Prasad Reddy Taxation, by Margham Publications
- 3. Premraj and Sreedhar, Income Tax, Hamsrala Publications
- 4. B.B. Lal Direct Taxes; Konark Publications
- 5. Dr. Mehrotra and Dr. Goyal -Direct Taxes, Law and Practice, Sahitya Bhavan Publication.
- 6. Balachandran&Thothadri- Taxation Law and Practice, PHI Learning.
- 7. V.P. Gaur and D.B. Narang Income Tax, Kalyani Publications
- 8. Dr Y Kiranmayi Taxation, Jai Bharath Publishers
- 9. Income Tax, Seven Lecture Series, Himalaya Publications

- Seminar on different topics of Income tax
- Quiz programs
  Problem Solving Exercises
- ❖ Debate on Tax Evasion and Avoidance
- Practice of provisions of Taxation
- ❖ Visit a Tax firm
- ❖ Talk on Finance Bill at the time of Union Budget
- Guest lecture by Chartered Accountant

# **Corporate Accounting**

**<u>Learning Outcomes</u>**: At the end of the course, the student will able to;

- Understand the Accounting treatment of Share Capital and aware of process of book building.
- > Demonstrate the procedure for issue of bonus shares and buyback of shares.
- ➤ Comprehend the important provisions of Companies Act, 2013 and prepare final accounts of a company with Adjustments.
- ➤ Participate in the preparation of consolidated accounts for a corporate group.
- > Understand analysis of complex issues, formulation of well-reasoned arguments and reaching better conclusions.
- Communicate accounting policy choices with reference to relevant laws and accounting standards.

#### **SYLLABUS:**

<u>Unit -I: Accounting for Share Capital</u>: Kinds of Shares – Types of Preference Shares – Issue of Shares at Par, Discount and Premium - Forfeiture and Reissue of Shares (including problems).

<u>Unit -II: Issue and Redemption of Debentures and Issue of Bonus Shares</u>: Accounting Treatment for Debentures Issued and Repayable at Par, Discount and Premium -Issue of Bonus Shares - Buyback of Shares - (including problems).

<u>Unit -III: Valuation of Goodwi l l:</u> Need and Methods - Average Profit Method, Super Profits Method – Capitalization Method and Annuity Method (Including problems).

<u>Unit –IV: Valuation Shares</u>: Need for Valuation - Methods of Valuation - Net Assets Method, Yield Basis Method, Fair Value Method (including problems).

<u>UNIT – V: Company Final Accounts</u>: Provisions of the Companies Act, 2013 - Preparation of Final Accounts – Adjustments Relating to Preparation of Final Accounts – Profit and Loss Account and Balance Sheet – (including problems with simple adjustments).

- Assignments
- Problem Solving Exercises
- Collect and fill the share application form of a limited Company
- Collect Prospectus of a company and identify its salient features
- Collect annual report of a Company and List out its assets and Liabilities.
- Collect the annual reports of company and calculate the value of goodwill under different methods
- Power point presentations on types of shares and share capital
- Group Discussions on problems relating to topics covered by syllabus

#### II Year B Com (Gen& CA) – Semester – IV Course CODE:20AUD5

# **Auditing**

#### **Learning Outcomes:**

At the end of the course, the student will able to;

- > Understanding the meaning and necessity of audit in modern era
- ➤ Comprehend the role of auditor in avoiding the corporate frauds
- ➤ Identify the steps involved in performing audit process
- > Determine the appropriate audit report for a given audit situation
- Apply auditing practices to different types of business entities
- > Plan an audit by considering concepts of evidence, risk and materiality

## **SYLLABUS:**

<u>Unit-I: Introduction</u>: Meaning – Objectives – Importance of Auditing – Characteristics - Book Keeping vs. Auditing - Accounting vs Auditing – Role of Auditor in Checking Corporate Frauds.

<u>Unit-II: Types of Audit</u>: Based on Owner ship, Time and Objective - Independent, Financial, Internal, Cost, Tax, Government, Secretarial Audits

<u>Unit-III: Planning of Audit</u>: Steps to be taken at the Commencement of a New Audit – Audit Programme - Audit Note Book– Audit Working Papers - Audit Evidence - Internal Check, Internal Audit and Internal Control.

<u>Unit-IV: Vouching and Investigation</u>: Definition and Importance of Vouching – Objectives of Vouching -Vouching of Cash and Trading Transactions – Investigation - Auditing vs. Investigation

<u>Unit-V: Company Audit and Auditors Report</u>: Auditor's Qualifications – Appointment and Reappointment – Rights, Duties, Liabilities and Disqualifications - Audit Report: Contents – Preparation - Relevant Provisions of Companies Act, 2013.

#### **References:**

- 1. S. Vengadamani, "Practical Auditing", Margham Publications, Chennai.
- 2. Ghatalia, "Principles of Auditing", Allied Publishers Pvt. Ltd., New Delhi.
- 3. Pradeesh Kumar, BaldevSachdeva&Jagwant Singh, "Auditing Theory and Practice, Kalyani Publications
- 4. N.D. Kapoor, "Auditing", S Chand, New Delhi.
- 5. R.G. Saxena, "Principles and Practice of Auditing", Himalaya Publishing House New Delhi
- 6. JagadeshPrakesh, "Principles and Practices of Auditing", Kalyani Publications
- 7. Kamal Gupta and Ashok Gupta, "Fundamentals of Auditing", Tata McGraw Hill
- 8. B.N. Tondan, "Practical Auditing", S.Chand, New Delhi.
- 9. K J Vijaya Lakshmi & A S Roopa, Auditing, Seven Hills International Publishers, Hyderabad

- Seminars
- ❖ Visit the audit firms
- ❖ Visit an audit firm, write about the procedure followed by them in Auditing the books of accounts of a firm.
- Guest lecture by an auditor
- ❖ Collect the information about types of audit conducted in any one Organization
- Collection of audit reports
- Group Discussions

# II Year B Com (Gen & CA)– Semester – IV Course CODE:20BLA5

# **Business Law**

#### **Learning Outcomes:**

At the end of the course, the student will able to;

- ➤ Understand the legal environment of business and laws of business.
- Highlight the security aspects in the present cyber-crime scenario.
- Apply basic legal knowledge to business transactions.
- ➤ Understand the various provisions of Company Law.
- > Engage critical thinking to predict outcomes and recommend appropriate action on issues relating to business associations and legal issues.
- Integrate concept of business law with foreign trade.

# **Syllabus**

<u>Unit-I: Contract</u>: Meaning and Definition of Contract - Essential Elements of Valid Contract - Valid, Void and Voidable Contracts - Indian Contract Act, 1872

<u>Unit-II: Offer, Acceptance and Consideration</u>: Definition of Valid Offer, Acceptance and Consideration - Essential Elements of a Valid Offer, Acceptance and Consideration.

<u>Unit-Ill: Capacity of the Parties and Contingent Contract</u>: Rules Regarding to Minors Contracts - Rules Relating to Contingent Contracts - Different Modes of Discharge of Contracts - Rules Relating to Remedies to Breach of Contract.

<u>Unit-IV: Sale of Goods Act 1930 and Consumer Protection Act 2019</u>: Contract of Sale - Sale and Agreement to Sell - Implied Conditions and Warranties - Rights of Unpaid Vendor- Definition of Consumer - Person - Goods - Service - Consumer Dispute - Consumer Protection Councils - Consumer Dispute Redressal Mechanism

<u>Unit-V: Cyber Law</u>: Overview and Need for Cyber Law - Contract Procedures - Digital Signature - Safety Mechanisms.

#### **References:**

- 1. J. Jaysankar, Business Laws, Margham Publication. Chennai.
- 2. ND Kapoor, Business Laws, S Chand Publications.
- 3. Balachandram V, Business law, Tata McGraw Hill.
- 4. Tulsian, Business Law, Tata McGraw Hill.
- 5. Pillai Bhagavathi, Business Law, SChand Publications.
- **6.** Business Law, Seven Hills Publishers, Hyderabad.
- 7. K C Garg, Business Law, Kalyani Publishers.

- ❖ Seminar on Basics of Indian Contract Act, 1872
- Quiz programs
- Co-operative learning
- Seminar on Cyber Law
- Group Discussions
- ❖ Debate on Offer, Agreement, and Contract
- ❖ Creation of Contract by abiding rules of Indian Contract Act, 1872
- ❖ Making a sale by abiding rules of Sale of Goods Act,1930
- Guest lecture by a Lawyer/Police officer
- Celebrating consumers day by creating awareness among the students
- **\*** Examinations (Scheduled and surprise tests)
- ❖ Any similar activities with imaginative thinking beyond the prescribed syllabu

# AKKINENI NAGESWARA RAO COLLEGE (AUTONOMOUS)

#### (with Post Graduate Courses)

ESTD.:1950

Post Box No. 20, GUDIVADA - 521 301, Krishna District, A.P., India Affiliated to Krishna University, Re-Accredited by NAAC at 'A' Grade An ISO 9001:2015 Certified Organization

#### REVISED UG SYLLABUS UNDER CBCS

(Implemented from Academic Year 2020-21)

#### Domain Subject: Commerce

Skill Enhancement Courses (SECs) for Semester V, from 2022-23 (Syllabus with Learning Outcomes, References, Co-curricular Activities & Model Q.P. Pattern)

#### Structure of SECs for Semester- V

(To choose Three pairs from the Nine alternate pairs of SECs) (For each SEC: Hours/Week: 05, Credits: 4, Max Marks: 100)

Pairs of Skill Enhancement Courses (SEC) under each series in Commerce for Semester-V.

Course No.	Series-A: Accountancy	Course No.	Series-B: Services	Course No.	Series-C: E commerce	
	Course Name		Course Name		Course Name	
16-A	Advanced Corporate Accounting	16-B	Advertising and Media Planning	16-C	Digital Marketing	
17-A	Software Solutions to Accounting	17-B	Sales Promotion and Practice	17-C	Service Marketing	
	<u>,                                      </u>					
18-A	Management Accounting	18-B	Logistics Services and Practice	18-C	Income Tax Procedure& Practice	
19-A	Cost Control Techniques	19-B	EXIM Procedure and practice	19-C	GST Procedure &Practice	
20-A	Stock Markets	20-В	Life Insurance with Practice	20-C	E Commerce	

General Insurance

with practice

21-C

E filing

21-B

21-A

Stock Market Analysis

Note-1: In Semester-V a B.Com. General students have to study Three pairs of SECs (a total of 6courses). The Pairs are, SEC numbers 16 & 17, 18 & 19 and 20 &21.As there shall be choice to students under CBCS, a total of 9 pairs shall be offered from which B.Com. General students have to choose a total of Three pairs of SECs.

The 9 pairs are from 3 series namely (A) Accountancy, (B) Services and (C) E-Commerce. Students can, however, choose their **Three pairs** from any of the **Nine** pairs but a pair shall notbe broken.

For example students can choose any Three pairs like the following; 16-A &17-A (from Accountancy), 18-B, 19-B (from Services) and 20-C, 21-C from E-Commerce.

Or 16-A&17-A, 18-C &19-C and 20-B &21-B Or 16-B &17-B, 18-A &19-A and 20-C &21-C Or 16-B &17-B, 18-C &19-Cand 20-A &21-A Or 16-C &17-C, 18-B & 19-B and 20-A &21-A Or 16-C &17-C, 18-A &19-A and 20-B, 21-B

Whereas, B.Com Computers Students can choose any two pairs from the above 9 pairs.

Note-2: One of the main objectives of Skill Enhancement Courses (SEC) is to inculcate skills related to the domain subject in students. The syllabus of SEC will be partially skill oriented. Hence, teachers shall also impart practical training to students on the skills embedded in syllabus citing related real field situations.

#### **Series-A:Accountancy**

Third- year B.Com. (Gen&CA)
Domain Subject: **COMMERCE**III Year B. Com. (Gen &CA) – Semester – V

Max Marks: 100

#### Course 16-A. ADVANCED CORPORATE ACCOUNTING

(Skill Enhancement Course (Elective), 4 Credits) CODE:20COM16A

#### **I: Course Learning Outcomes**

After completing the course, the student shall be able to:

- 1. Understand Corporate Accounting environment
- 2. Record Transactions related to Purchase of Business, Amalgamation and Reconstruction
- 3. Analyze the situations of Purchase of Business and Liquidation
- 4. Create formulas and calculations relating to Amalgamation, Internal Reconstruction and Holding company accounts
- 5. Acquire skills of Accounting Procedure of Advanced Corporate Accounting Environment.
- **II. Syllabus:** Total 75hrs (Teaching 60, Training 10, Others 05 including IE etc.)

#### **Unit-I: Purchase of Business**

Meaning - Purchase Consideration - Methods for determining Purchase Consideration-Discharge of Purchase Consideration-Accounting Treatment.

#### **Unit-II: Amalgamation of Companies**

Meaning and Objectives - Provisions for Amalgamation of Companies as per Accounting Standard 14 - Accounting Treatment.

#### **Unit-III: Internal Reconstruction of Companies**

Meaning - Forms of Internal Reconstruction - Alteration of Share Capital and Reduction of ShareCapital-Accounting Treatment.

#### **Unit-IV: Accounts of Holding Companies**

Meaning of Holding Companies and Subsidiary companies- Consolidated Financial Statements- Legal requirements on Consolidation-Calculation of Minority Interest- Accounting Treatment.

#### **Unit-V: Liquidation**

Meaning - Modes of Winding up of a Company- - Liquidator's Final Statement of Account - Calculation of Liquidator's Remuneration - Preparation of Statement of Affairs and Deficiency Account- Accounting Treatment

#### **III. References:**

- 1. Goyal, Bhushan Kumar. Corporate Accounting. Taxmann, New Delhi
- 2. Kumar, Alok. Corporate Accounting. Kitab Mahal
- 3. Monga, J. R. Fundamentals of Corporate Accounting. Mayur Paper Backs, New Delhi
- 4. Sah, Raj Kumar, Concept Building Approach to Corporate Accounting, Cengage
- 5. Sehgal Ashok & Sehgal Deepak. Corporate Accounting
- 6. Tulsian P. C. Corporate Accounting. S Chand & Co. New Delhi
- 7. https://thebookee.net/ad/advanced-corporate-accounting-and-accounting-standards
- 8. Web resources suggested by the Teacher concerned and the College Librarian including reading material

#### **IV. Co-Curricular Activities:**

- **A. Mandatory**(student training by teacher in related real time field skills: total 10 hours):
  - 1. **For Teachers**: Training of students by the teacher (using actual field material) in classroom and field for a total of not less than 10 hours on techniques in Advanced Corporate Accounting. Accounts and calculation in the event of recent Mergers, Liquidations and Internal Reconstruction.
    - a. Calculation of Purchase Consideration for a given purchase of business (ref. unit-1)
    - b. Preparation of Accounts for Recent Banking Companies mergers (ref. unit-2)
    - c. Design Reconstruction formula for a current sick Company. (Ref. unit-3)
    - d. Calculate Minority Interest for a given Company (ref. unit 4)
    - e. Preparation of Statement of Affairs for a recent Liquidation (ref. unit.5)
  - 2. **For Students:** Individual Fieldwork/Project work on identified real time situations with respect to Amalgamation, Liquidation, Purchase Consideration. On practical aspects dealt with by an Auditor. Each student has to make observations and submit to the teacher a handwritten Fieldwork/Project work Report, not exceeding 10 pages, on his/her observations etc.
  - 3. Max marks for Fieldwork/Project work Report: 05.
  - 4. Suggested Format for Fieldwork/Project work Report: (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
  - 5. Unit tests (IE).

- 1. Training of students by a related field expert.
- 2. Assignments including technical assignments like Working with Audit Company for Observation of Purchase Consideration and Observation of recent Amalgamations in Banking Sector and Corporate Sector
- 3. Seminars, Conferences, discussions by inviting concerned institutions
- 4. Field Visit
- 5. Invited Lectures and presentations on related topics.

#### **Course 17- A. SOFTWARE SOLUTIONS TO ACCOUNTING**

(Skill Enhancement Course (Elective), 4 Credits) CODE:20COM17A

## **I:** Course Learning Outcomes

After completing the course, the student shall be able to:

At the end of the course, the student will able to;

- 1. Understand the technical environment of accounting softwares.
- 2. Highlight the major accounting softwares in India.
- 3. Apply basics of accounting softwares into business firms for accounting transactions.
- 4. Understand the various versions of Tally and other softwares.
- 5. Integrate the concept of different Accounting softwares for accounting purpose
- 6. Design new approaches for use of accounting software environment.

**II. Syllabus:** Total 75hrs (Teaching 60, Training10, Others 05 including IE etc.)

### **Unit-1: Computerized Accounting**

Microsoft Excel Spread Sheet- Functions in Excel- Preparation of Accounts, Statements and Budgets using MS Excel- Analysis and Interpretation.

**Unit-II: Introduction to Leading Accounting Softwares -** Busy - Marg – Quick Books - Zoho Books -Tally- Features and Accounting.

**Unit-III: Tally ERP-9 - Company Creation -**Tally Startup Screen- Gateway of Tally- Create a Company - Alter & Delete company- Backup and Restore- Security Features in Tally.

**Unit-IV: Tally- Accounting Masters**- Groups- Create Ledgers- Alter & Delete - **Inventory Masters**- Creating Stock Groups - Stock Items- Unit of Measurement- Alter & Delete.

**Unit- V: Tally-Voucher Entry -** Vouchers Types - Vouchers Entry - Alter and deleting Settings Purchase Vouchers and Sales Vouchers including Tax component –Reports Generation.

#### **III: References**

- 1. Nadhani, Ashok K, Tally ERP 9 Training Guide, BPB Publications
- 2. Tally 9 in Simple Steps, Kogent Solutions Inc., John Wiley & Sons.
- 3. Tally 9.0 (English Edition), (Google eBook) Computer World
- 4. Tally.ERP 9 Made Simple Basic Financial Accounting by BPB Publisher.
- 5. Tally ERP 9 For Real Time Accounting by Avichi Krishnan
- 6. Fundamentals of Computers, by V. Rajaraman, PHI.
- 7. Tally ERP 9 book advanced user, Swayam Publication (www.tallyerp9book.com)
- 8. Web resources suggested by the Teacher concerned and the College Librarian including reading material

#### **IV. Co-Curricular Activities**

- **A.** Mandatory(student training by teacher in related real time field skills: total 10 hours):
- 1. **For Teachers**: Training of students by the teacher (using actual field material) in classroom and field for a total of not less than 10 hours on techniques in Computerized Accounting, working with Accounting Software. Train the students in Computerized Accounts with selected Accounting software.
  - a. Working with Excel-Spread sheet calculations and tabulation Lab Practice (Ref. unit-1)
  - b. Working with any accounting software- analyze the special characters (ref. unit-2)
  - c. Company Creation Lab Practice-(ref. unit-3)
  - d. Creating Masters in Tally with a given Company- Lab Work .Lab Work (ref. Unit 4)
  - e. Voucher Entry for Given Transactions- Generation of Reports for a given Company Lab Work (ref.Unit.5)
- 2. **For Student**: Each student has to visit at least one business organization dealt with Computerized Accounting. Collect data relating to the business transactions and practice in college computer lab. Each student has to prepare one System based accounting during the semester. They shall write their observations and submit a Fieldwork/Project work report, not exceeding 10 pages, to the teacher in the given format.
- 3. Max marks for Fieldwork/Project work Report: 05
- 4. Suggested Format for Fieldwork/Project work (not more than 10 pages): Title page, student details, Contents, objective, step-wise work done, findings, conclusions and acknowledgements.
- 5. Unit tests (IE).

- 1. Training of students by a related field expert.
- 2. Assignments including technical assignments like Working with Excel & Tally
- 3. Seminars, Conferences, Discussions by inviting concerned institutions
- 4. Field Visit
- 5. Invited lectures and presentations on related topics

#### **Course 18 A: MANAGEMENT ACCOUNTING AND PRACTICE**

(Skill Enhancement Course (Elective), Credits: 04)

#### **I. Learning Outcomes**

Upon successful completion of the course the student will be able to

- 1. Understand the nature and scope of management accounting and differentiate management accounting, financial accounting and cost accounting.
- 2. Compute ratios and draw inferences
- 3. Analyze the performance of the organization by preparing funds flow statement and cash flow statements
- 4. Prepare cash budget, fixed budget and flexible budget.

II. Syllabus: (Total 75hrs (Teaching 60, Training 10, Others 05 including IE etc.)

#### **UNIT I: Introduction**

Nature & Scope of Management Accounting – Management Accounting Principles – Significance of Management Accounting - Difference between management accounting, financial accounting and Cost accounting – Limitations of Management Accounting – Installation of Management Accounting – Tools of Management Accounting.

#### **UNIT 2: Ratio Analysis**

Meaning - Advantages and Limitation of Ratio Analysis - Types of Ratios - Profitability Ratios- Gross Profit Ratio (GPR) - Net Profit Ratio (NPR) - Operating Ratio - Solvency Ratios- Current Ratio - Liquidity Ratio - Debt-Equity Ratio-Turnover Ratios-Fixed Assets Turnover Ratio - Working Capital Turnover Ratio - Debtors Turnover Ratio - Creditors Turnover Ratio - Stock Turn Over Ratio - Return on Investment (ROI)-Calculation and interpretation.

#### **UNIT 3: Fund Flow and Cash Flow Analysis as per AS3**

Meaning and Concept of Working Capital (Fund) – Fund Flow Statement – Meaning and Uses of Funds Flow Statement – Preparation of Funds Flow Statement. Cash Flow Statement – Meaning and Uses of Cash Flow Statement – Preparation of Cash Flow Statement – Difference between Cash Flow Statement and Funds flow Statement.

#### **UNIT 4: Budgeting and Budgetary Control**

Meaning of Budget – Forecast and Budget - Elements of Budget – Features – objectives and budget procedure — Classification of Budgets - Meaning of Control – Meaning of Budgetary control – objectives of Budgetary control system – Advantages and Limitations of Budgetary control system. Prepare cash budget, fixed budget and flexible budget.

#### **UNIT 5: Management Reporting:**

Reports - Meaning — Modes of Reporting – Requisites of a good report — Kinds of Reports – General formats of Reports - Need for Management Reporting- financial reporting Vs. Management Reporting - Strategies for Writing Effective Reporting.

#### III. References

- 1. Management Accounting and financial control S.N. Maheswari, Sultan Chand and Sons.
- 2. Principles of Management Accounting by Manmohan & Goyal, Publisher: PHI Learning
- 3. Cost and Management Accounting by SP Jain and KL Narang
- 4. Introduction to Management Accounting Horn green and Sundlem

Publisher: PHI Learning

- 5. Cost and Management Accounting by M.N. Arora, Vikas Publishing House PVT ltd.,
- 6. Management Accounting: Text, Problems & Cases by Khan & Jain, Tata McGraw Hill (TMH)

Web Sources: Web sources suggested by the concerned teacher and college librarian includingreading material.

#### **IV. Co-Curricular Activities:**

- **A Mandatory:** (student training by teacher in related real time field skills: total 10 hours) **1.Teachers:** Teacher shall provide students with financial data relating to business organizations and train them (using actual field material) to present such data in a more meaningful manner to facilitate managerial decision making, preparation of various budgets, forecast, analyze, interpret and present such information in different reporting
  - **2. Student:** Students shall visit any local company and collect their financial data or from web sources. Differentiate management accounting, financial accounting and cost accounting. Extract the Financial data of any company and Compute Ratios and draw inferences, prepare Cash budgets, Fixed and flexible budgets and submit a brief report after analyzing such data.
  - **3.** Max marks for Fieldwork/Project work Report: 05.
  - **4.** Suggested Format for Fieldwork/Project work (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
  - **5.** Unit tests (IE).

- 1. Organize short term training on specific technical skills in collaboration with Computer Department or skill training institution (Government or Non-Government Organization).
- 2. Seminars/Conference/ Workshops on management accountant profession, skills required for Management accountant Professional Development, integration of technical and analytical s kills for effective job performance, Ethical behavior of management accountant.
- 3. On job work with ICMA professional duration of work be decided on the basis of feasibility and opportunity.
  - Interaction with Area Specific Experts

#### **Course19 A: COST CONTROL TECHNIQUES**

(Skill Enhancement Course (Elective) 4 credits)

# I. Learning Outcomes

Up on completion of the course the student will be able to

- 1. Differentiate cost control, cost reduction concepts and identify effective techniques.
- 2. Allocate overheads on the basis of Activity Based Costing.
- 3: Evaluate techniques of cost audit and rules for cost record.
- 4: Appraise the application of marginal costing techniques to evaluate performances, fix selling price, make or buy decisions.
- **II. Syllabus:** (Total 75hrs (Teaching 60, Training 10, Others 05 including IE etc.)

#### **Unit 1: Introduction-Nature and Scope**

Introduction: Meaning of Cost Control – Cost Control Techniques – Requisites of effective CostControl System – Cost Reduction – meaning – essentials for an effective cost Reduction Program – Scope of cost reduction - Difference between Cost Control and Cost Reduction – Meaning of cost audit – Types of Cost Audit – Auditing techniques.

#### **Unit 2: Activity Based Costing**

Concept of ABC – Characteristics of ABC – Categories of ABC – Allocation of Overheads under ABC – Cost Reduction under ABC – advantages of implementing ABC –Application on overhead allocation on the basis of ABC-

# **Unit 3: Cost Volume Profit Analysis (CVP Analysis)**

Applications of Marginal Costing – profit planning – Evaluation of Performance-fixing selling price – Key Factor –Make or Buy decision – Accept or Reject - closing down or suspending activities –

#### **Unit 4: Standard Costing and Variance Analysis**

Concept of Standard Cost and Standard Costing – Advantages and limitations – analysis of variances-importance of Variance Analysis - computation and application of variances relating to material and labour.

# **Unit 5: Application of Modern Techniques**

Kaizen Costing – Introduction – objectives – scope –Principles – 5 S (Sort, Set in Order, Shine, Standardize, and Sustain) in Kaizen Costing–Advantages and Disadvantages of Kaizen Costing. Learning Curve Analysis-concept and Application.

#### III. References

- 1. Cost and Management Accounting by SP Jain and KL Narang.
- 2. Cost Accounting by M.C. Shukla, T. S. Grewal & Dr M. P. Gupta, S. Chand and Company Private Limited, New Delhi

Ε

n

h

a n

e m e

- 3. Cost Accounting: Principles & Practice Bookby M. N. Arora, <u>Vikas Publishing HousePrivate Limited</u>.
- 4. Advanced Cost Accounting: JK Mitra, New Age International
- 5. Advanced Cost Accounting: SN Maheswari, S. Chand and Company Private Limited, New Delhi.

Web Sources: Web sources suggested by the concerned teacher and college librarian includingreading material.

## **IV. Co-Curricular Activities:**

- A. Mandatory (student training by teacher in related real time field skills: total 10 hours)
  - 1. **For Teachers:** Teacher should train students (using actual field material) in classroom/field for not less than10 hours on techniques relating to determine fixed Costs, variable costs based on the data of concerned firm, to identify and analyze of cost variances and to prepare budgeting reports of business/industry houses.
  - 2. **Students:** Students should develop skills by adopting techniques on differences between cost controls and cost reduction, allocation of overheads on the basis of Activity Based Costing. Should visit any business and learn the methods and techniques of ascertaining costs of various products using with same material, machine and money under same management (For example, Dairy, Sweet, Leather products etc.) and identify the reasons for variances in estimated and actual cost and submit a report in the given format not exceeding 10 pages to the teacher
  - 3. Max marks for Fieldwork/Project work Report: 05.
  - 4. Suggested Format for Fieldwork/Project work (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
  - 5. Unit tests (IE).

# **B. Suggested Co-Curricular Activities**

- 1. Organize short term training on specific technical skills in collaboration with Computer Department or skill training institution (Government or Non-Government Organization). Like Zoho, Fresh book, MS Excel....
- 2. Seminars/Conference/ Workshops on Cost accountant profession, skills required for cost accountant Professional Development, integration of technical and analytical skills for effective job performance, Ethical behaviour of management accountant.
- 3. Real time work experience with ICMA professional duration of work be decided on the basis of feasibility and opportunity.

Arrange for Interaction with Area Specific Experts.

## **Course-20 A: STOCK MARKETS**

Max Marks: 100

(Skill Enhancement Course (Elective), 4 Credits)

# I. Learning Outcomes:

By the completion of the course, the students will be able to

- 1. Expose to theory and functions of the Share Market in Financial Sector as job careers
- 2. Study the functioning of capital markets and create awareness among the public
- 3. Acquire knowledge on operations of Share Market and Research skills
- 4. Involve in activities of Mutual Funds and stock market firms
- 5. Enhance their skills by practicing in preparation of accounting statements
- II. Syllabus: (Total 75hrs (Teaching 60, Training 10, Others 05 including IE etc.)

## **UNIT 1: Introduction, Nature, Scope and basics of stock market**

Introduction of Investments-Need of Investment-Short and Long Term investment- Money market Vs Capital Market-Primary Market-Secondary Market-Depositories-Buy Back Shares-Forward Contract and Future Contract- Types of Investors- Speculators, Hedgers, Arbitragers. UNIT 2: Capital Markets Definition-Participants of Capital Market Participants-Primary Market issues of Equity Sharesand Preference Shares and Debentures its types Mutual Funds –Secondary Market-/Stock Exchange-National Stock Exchange of India-Over the Counter Exchange of India –Qualified Individual/Institutional Buyers -Under writers.

#### **UNIT 3. - Financial Intermediaries**

Depositories- -Buy Back of Shares-- Forward Contract and Future Contract- differences – Participants in Future Contract- Clearing of Mechanism.

## **UNIT 4. Stock Indices**

Index and its types-SENSEX- Calculation Methodology-Types of Clearing Members.

## **UNIT 5. -Regulatory Mechanism**

Security and Exchange Board of India (SEBI)-Powers, functions,-Over The Counter Exchange(OTCE) of India-Functions and Mechanism.

#### **III. References:**

- 1. I.M.Pandey. ,Financial Management, Vikas Publishing House
- 2. Prasanna Chandra, Fincial Management TaTa Mc Graw Hill
- 3. Bhole.L.M. Financial Markets and Institutions, Tata McGraw Hill Publishing House
- 4. Khan MY, Jain PK, Financial Management, Tata McGraw Hill
- 5. Kishore Ravi.M., Financial Management, Taxman Publication
- 6. Web resources suggested by the Teacher concerned and the College Librarian including reading material

## **IV Co-Curricular Activities:**

- **A. Mandatory** (student training by teacher in real time field skills: 10 hours):
  - 1. For Teachers: Training of students by the teacher(using actual field material) in classroom and field for not less than 10 hours on techniques in valuation of shares of selected companies, preparation of documents, identification of local individuals / institutions who are involved in share markets. Listing out Local Money Market institutions, Identifying the investors and their experience in operational activities
  - **2. For Students:** Students shall **i**ndividually study the work of stock market professionals and agencies and make observations. Their observations shall be written as the Fieldwork/Project work Report in the given format not exceeding 10 pages and submit to the teacher.

Analysis of various companies Financial Statements and interpretations

- **3.** Max marks for Fieldwork/Project work Report: 05.
- **4.** Suggested Format for Fieldwork/Project work (not more than 10 pages): Title page, student details, contents, objectives, step-wise work done, findings, conclusions and acknowledgements.
- **5.** Unit tests (IE).

- 1. Training of students by a related field expert.
- 2. Assignments (including technical assignments like identifying the investors and their activities in share markets
- 3. Seminars, Conferences, discussions by inviting concerned institutions
- 4. Visits to local Investment Institutions, offices,
- 5. Invited lectures and presentations on related topics by field experts.

## **Course 21 A: STOCK MARKETS ANALYSIS**

(Skill Enhancement Course (Elective) 4 credits)

# **II.** Learning Outcomes:

By the completion of the course, the students are able to

- 1. Expose to theory and functions of the monetary and Financial Sector as job careers
- 2. Study the functioning of local Capital markets and
- 3. Create awareness among the public by giving reporting after analysis
- 4. Acquire knowledge on operations of Share Market and Research skills
- 5. Enhance their skills by involving activities of Share Market analysis

**II. Syllabus:** Total 75hrs (Teaching 60, Training10, Others 05 including IE etc.)

## UNIT 1: Introduction, Nature, Scope and basics of stock market analysis

Introduction of Investments- Need of Security Analysis-Types of analysis-Fundamental Analysis, Technical Analysis, Quantity Analysis.

UNIT 2:Fundamental Analysis-Based on Company's Records and Performance-EPS Ratio-Price to Sales Ration-P/Earnings Ratio, P/Equity Ratio, ROI,D/P Ratio-Intrinsic Value- UNIT 3.—Technical Analysis- Based on Share Price Movement and Market Trends-Bullish Pattern-Bearish pattern UNIT 4-Quantity Analysis: Based on data for special Research purpose (Descriptive, Correlation, Comparative and Experimental) by preparing questionnaire, observation, focus groups and interviews—Dow Theory

#### **UNIT 5. -Mutual Funds**

Importance and the role of Mutual Fund –Types of Mutual Funds-Various schemes in India- Growth Fund, Income Fund, Growth and Income Fund, Tax planning schemes ,other categories, Asset Management Mutual Funds-its method of analysis's

#### III. References:

- 1. Khan.M.Y. Financial Management, Vikas Publishing House
- 2. Bhole.L.M. Financial Markets and Institutions, Tata McGraw Hill Publishing House
- 3. Prasanna Chandra, Investment Analysis and Portfolio Management, Tata McGraw Hill
- 4. DamodharanAswath, Valuation: Security Analysis for Investment and corporate Finance.,Johnwiely, Newyork
- 5. Francis.J.C., Investment Analysis and Management, Tata Mc Graw Hill
- 6 Web resources suggested by the Teacher concerned and the College Librarian including reading material

## IV Co-Curricular Activities

- **B. Mandatory:** (student training by teacher in real time field skills: 10 hours)
- **1. For Teachers:** Training of students by the teacher (using actual field material)in classroom and field for not less than 10 hours on Security Markets analysis, preparation of documents and Analysis of Shares and debentures, Fundamental Analysis of various companies Financial Statements and interpretations, Technical Analysis of Various Financial Statements, Quantity Analysis of various companies Financial statements and interpretations, Analysis of Mutual fund operations and their performances

Case Studies of various companies' performances based on analysis of their securities and the success stories of investors.

- **2. For Students:** Students shall individually study the data of selected institutions and their performance by analyzing the statements learning from practical experiences from Charted Accountants and Cost Accountants. They shall record their observations in a hand written Fieldwork/Project work report not exceeding 10 pages in the given format and submit to the teacher.
- 3. Max marks for Fieldwork/Project work Report: 05.
- **4.** Suggested Format for Fieldwork/Project work Report (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
- **5.** Unit tests (IE).

- 1. Training of students by a related field expert.
- 2. Assignments (including technical assignments like identifying sources of local financial institutions,
- 3. Seminars, Conferences, discussions by inviting concerned institutions
- 4. Visits to local Financial Institutions like HDFC securities, ICICI Direct Securities Reliance Securities etc.
- 5. Invited lectures and presentations on related topics by field experts.

# series-B:services

## Course- 16 B. ADVERTISING AND MEDIA PLANNING

(Skill Enhancement Course (Elective), 4 Credits)

### **I:** Learning Outcomes:

At the successful completion of the course students are able to:

- Understand the role of advertising in business environment
- Understand the legal and ethical issues in advertising
- Acquire skills in creating and developing advertisements
- Understand up-to-date advances in the current media industry.
- Acquire the necessary skills for planning an advertising media campaign.

**II: SYLLABUS:** Total 75hrs (Teaching 60, Training10, Others 05 including IE etc.)

**UNIT-I: Introduction, Nature and Scope** Advertising- Nature and Scope- Functions - Impact on Social, Ethical and Economical Aspects - Its Significance – Advertising as a Marketing Tooland Process for Promotion of Business Development - Criticism on advertising

#### **UNIT-II: Strategies of Advertisements**

Types of Advertising Agencies and their Strategies in Creating Advertisements - Objectives - Approach - Campaigning Process - Role of Advertising Standard Council of India (ASCI) - DAGMAR approach

#### **UNIT-III: Process of Advertisement**

Creativeness and Communication of Advertising –Creative Thinking – Process – Appeals – Copy Writing - Issues in Creation of Copy Testing –Slogan Elements of Design and Principles of Design

## **UNIT-IV: Media Planning**

Advertising Media - Role of Media - Types of Media - Print Media - Electronic Media and other Media - Advantages and Disadvantages - Media Planning - Selection of Media

#### **UNIT-V: Analysis of Market Media**

 $\label{lem:media} \begin{tabular}{l} Media Strategy-Market Analysis - Media Choices - Influencing Factors - Target, Nature, Timing, Frequency, Languages and Geographical Issues - Case Studies \\ \end{tabular}$ 

## **III: References:**

- 1. Bhatia. K.Tej Advertising and Marketing in Rural India Mc Millan India
- 2. Ghosal Subhash Making of Advertising Mc Millan India
- 3. Jeth Waney Jaishri 

  4 Jain Shruti Advertising Management Oxford university Press
- 4. Advertising Media Planning, Seventh Edition Paperback by Roger Baron (Author), Jack Sissors (Author)
- 5. Media Planning and Buying in 21st Century Ronald DGeskey
- 6. Media Planning and Buying: Principles and Practice in the Indian Context Arpita Menon
- 7. Publications of Indian Institute of Mass Communications

- 8. Advertising and Salesmanship. P. Saravanavel, Margham Publications
- 9. Publications of ASCI
- 10. Web resources suggested by the Teacher concerned and the College Librarian including reading material

#### **IV. Co-Curricular Activities:**

A - Mandatory: (student training by teacher in the related field skills: total 10 hours):

## 1. For Teacher:

Students shall be practically trained, (using actual field material) in classroom and field for 10 hours, in the skills/techniques related to advertising and media planning. Training shall include;

- Collection of data and material, handling of material and sample advertisement preparation.
- slogan preparation, making of advertisement and advertisement strategies
- working with media and report preparation on ethical issues
- preparation of net based advertisements and media planning
- **2. For Student:** Students shall individually choose a local or regional advertising agency, visit, study it's processes, strategies, business aspects etc. They may also make a comparative study of media advertisements. Each student has to submit his/her observations as a handwritten Fieldwork/Project work Report not exceeding 10 pages in the given format to the teacher.
- 3. Max marks for Fieldwork/Project work Report: 05.
- **4.** Suggested Format for Fieldwork/Project work Report (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
- 5. Unit tests (IE).

- > Survey on existing products advertisements
- Creation of advertising on several products
- > Invited Lectures
- ➤ Hands on experience with the help of field experts
- Debates, Seminars, Group Discussions, Quiz, etc.
- ➤ Assignments, Case studies, Compilation of paper cuttings, Preparation of related videos, Class exhibitions.

#### Course: 17B. SALES PROMOTION AND PRACTICE

(Skill Enhancement Course (Elective), 4 Credits)

### **I: Learning Outcomes:**

By the end of the course students are able to:

- 1. Analyze various sales promotion activities
- 2. Get exposed to new trends in sales Promotion
- 3. Understand the concepts of creativity in sales promotion
- 4. Enhance skills to motivate the salesperson to reach their targets
- 5. Develop the skills of designing of sales promotion events

II: SYLLABUS: Total 75hrs (Teaching 60, Training10, Others 05 including IE etc.)

**UNIT-I: Introduction to Sales Promotion:** Nature and Scope of Sales Promotion- Influencing Factors - Sales Promotion and Control - Strengths and Limitations of Sales Promotion - Sales Organization - Setting-up of Sales Organization - Types of Sales Organization.

**UNIT-II:** Sales Promotion and Product Life Cycle: Types of Sales Promotion - Consumer Oriented - Trade Oriented - Sales Oriented - Various Aspects -Sales Promotion methods in different Product Life Cycle - Cross Promotion - Sales Executive Functions- Theories of Personal Selling - Surrogate Selling.

**UNIT-III: Strategies and Promotion Campaign:** Tools of Sales Promotion - Displays, Demonstration, Fashion Shows, Conventions - Conferences, Competitions - Steps in designing of Sales Promotion Campaign - Involvement of Salesmen and Dealers - Promotional Strategies - Ethical and Legal issues in Sales Promotion.

**Unit-IV**: **Salesmanship and Sales Operations**: Types of Salesman - Prospecting - Pre-approach and Approach - Selling Sequence - Sales budget, Sales territories, Sales Quota's - Point of Sale - Sales Contests - Coupons and Discounts - Free Offers - Showrooms and Exhibitions - Sales Manager Qualities and functions.

**Unit-V**: **Sales force Management and Designing:** Recruitment and Selection - Training - Induction - Motivation of sales personnel - Compensation and Evaluation of Sales Personnel - Designing of Events for Enhancing Sales Promotion

## **III: References:**

- 1. Don.E. Schultz Sales Promotion Essentials- Mc Graw hill India
- 2. S.H.H Kazmi & Satish K Batra, Advertising and Sales Promotion- Excel Books
- 3. Jeth Waney Jaishri & Jain Shruti Advertising Management Oxford university Press
- 4. Dr.ShailaBootwala Dr.M.D. Lawrence and Sanjay R.Mali -Advertising and Sales Promotion- NiraliPrakashan
- 5. Successful Sales Promotion Pran Choudhury
- 6. Advertising and Sales Promotion Paperback S. H. H. Kazmi & Satish Batra
- 7. Publications of ASCI
- 8. Kazmi & Batra, ADVERTISING & SALES PROMOTION, Excel Books, 2008
- 9. Web resources suggested by the Teacher concerned and the College Librarian including

#### IV. Co-Curricular Activities: (Lecturer Participation: Total 10 Hours)

**A. Mandatory:** (student training by teacher in the related field skills: total 10 hours):

#### 1 For Teacher:

Training of students by the teacher (using actual field material) for 10 hours in the classroom and field for not less than 10 hours on techniques in areas such as;

- Design special tools and techniques for sales promotion
- Planning of sales promotion and strategic planning for given product
- Report Writing on Success Stories of Sales promotion agencies
- Preparation of report on legal issues in sales promotion techniques.

### 2. For Student:

Students have to get individually training in the field the functional aspects of sales promotion, advertisement, strategic planning, sales promotion agencies and related legal issues, Students have to involve the sales promotion activities as practical training. Take up survey on sales promotional activities of existing products. Each student has to record his/her observations and prepare a handwritten Fieldwork/Project work Report, not exceeding 10 pages, and submit to teacher in the given format.

- 3) Max marks for Fieldwork/Project work Report: 10
- 4) Suggested Format for Fieldwork/Project work Report (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
- 5. Unit tests (IE).

## V: Suggested Co-Curricular Activities

Assignments, Class seminars, Case studies, Compilation of paper cuttings, Group discussions, Debates, Quiz, Class exhibitions, Preparation of related videos, Invitedlectures etc.

## Course 18 B - LOGISTICS SERVICES & PRACTICE

(Skill Enhancement Course (Elective) 4 credits)

#### I. <u>Learning Outcomes</u>

Upon successful Completion of the course the student will be able to

- 1. Appraise the Principles of Logistics and its informatics.
- 2. Examine the Financial Issues in Logistics sector performance.
- 3. Describe basic EOQ model and ABC analysis.
- 4. Determine warehouse safety rules, concepts of Retail Logistics and strategies of Supply Chain Management.

#### II. Syllabus Total 75hrs (Teaching 60, Training10, Others 05 including IE etc.) UNIT

### **I: Introduction**

Logistics - meaning - Principles of Logistics-Technology & Logistics - Informatics. Warehouse-Meaning - Types -Benefits of Warehousing. Transportation-Meaning - Types - Benefits. Courier/Express-Meaning- Courier Guidelines - Pricing in Courier - Express Sector forinternational and domestic shipping - Reverse logistics in e-commerce sector.

#### **UNIT 2: Global Logistics**

Global Supply Chain-Organizing for Global Logistics-Strategic Issues in Global Logistics -Forces driving Globalization- Modes of Transportation in Global Logistics Barriers to Global Logistics-Markets and Competition-Financial Issues in Logistics Performance.

#### **UNIT 3: Inventory**

Need of Inventory-Types of Inventories-Basic EOQ Model-Classification of material - ABC Analysis -VED, HML, - Material Requirement Planning (MRP)- meaning and Advantages Materials handling and storage systems-Principles of Materials Handling.

#### **UNIT 4: Ware housing & Distribution Operations**

Need for Warehouse – Importance of warehouse- Stages involved receipt of goods- Advanced shipment notice(ASN)-Warehouse Activities-receiving, sorting, loading, unloading ,Picking, Packing and dispatch - safety rules and Procedures to be observed in a Warehouse.

#### **Unit 5: Retail Logistics and Supply Chain Management**

Concepts of Retail Logistics and supply chain- Supply chain efficiency-Fundamentals of Supply Chain and Importance - SCM concepts and Definitions - Supply chain strategy- Strategic Driversof Supply Chain Performance – key decision areas – External Drivers of Change.

#### **III References**

- 1. Vinod V Sople (2009) Logistic Management (2ndEdn.) Pearson Limited.
- 2. Logistics Management for International Business: Text and Cases, Sudalaimuthu & Anthony Raj, PHI Learning, First Edition, 2009.
- 3. Fundamentals of Logistics Management (The Irwin / McGraw-Hill Series in Marketing), Douglas Lambert, James R Stock, Lisa M. Ellram, McGraw-hill/Irwin, First Edition, 1998.
- 4. Fundamentals of Logistics Management, David Grant, Douglas M. Lambert, James R. Stock, Lisa M. Ellram, McGraw Hill Higher Education, 1997.
- 5. Logistics Management, Ismail Reji, Excel Book, First Edition, 2008.

Web Sources: Web sources suggested by the concerned teacher and college librarian including reading material.

## IV. Co-Curricular Activities:

- A. Mandatory: (Student training by teacher in the related field skills: 10 hrs)
  - 1. **For Teachers**: Shall give hands-on training to students (using actual field material)in classroom and field in operations of (specific unit/s) logistics sector with reference to material handling and storage processes, warehousing design and financial issues confronted in logistics sector.
  - 2. **Students:** Visit any local logistics provider / local mart etc., observe and understand its operations, financial issues, material handling and storage processes, warehouse design and submit a hand written Fieldwork/Project work Report in the given format on the observations made to the teacher
  - 3. Max marks for Fieldwork/Project work Report: 05.
  - 4. Suggested Format for Fieldwork/Project work Report (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
  - 5. Unit tests (IE).

- 1. Organize short term training on specific technical skills like Zoho, Fresh book, MS Excel....in collaboration with Computer Department or skill training institution (Government or Non-Government Organization).
- 2. Seminars/Conference/ Workshops on career opportunities in logistics sector, trends in logistics sector, Automation in the sector etc.
- 3. Real time work experience with logistics sector.
- 4. Arrange for Interaction with Area Specific Experts.

#### Course: 19 B. EXPORT IMPORT PROCEDURE &PRACTICE

(Skill Enhancement Course (Elective) 4 credits)

## **I. Learning Outcomes:**

Upon successful completion of the course the student will be able to

- 1. Understand the significance of Export and Import Management and its role in Economy and as job careers
- 2. Acquire knowledge on Procedures of export and import
- 3. Involve in pre and post EXIM activities
- 4. Enhance their skills by practicing in foreign trade

II. Syllabus: Total 75hrs (Teaching 60, Training 10, Others 05 including IE etc.)

## **UNIT 1: Introduction of EXIM policies and procedures**

Objectives of EXIM policies- Role of export houses in the development of Economy- State Trading Corporations and SEZs - Flow of Procedure for export and import process.

#### **UNIT 2: Product planning and for import and export**

Export Promotion Councils in India and Commodities Board of India - Its functions and their role - Registration cum Membership Certificate (RCMC) and registration of Export Credit and Guarantee Corporation of India (ECGC)

#### **UNIT 3: Documentation at the time of EXIM goods**

Commercial documents- Principal and Auxiliary documents - Regulatory documents (relating to Goods, Shipment, Payment, Inspection, Payment, Excisable and FERA)

#### **UNIT 4: Payment Procedures in foreign trade**

Factors determines for Payment and methods of Receiving Amount -Payment in advance- Documentary Bills- Documentary credit under Letter of Credit- Different types of Letters of Credit - Open account with periodical settlement.

#### **UNIT 5: Insurance and Shipment of Goods**

Cargo Insurance (Marine)- Types of Marine insurance policies- Kinds of losses - Shipment of goods - Clearing and forwarding agents- its role and significance-Classification of services Essential and Optional services-clearance procedures for export of goods.

## III. References

- 1. Rama Gopal.C; Export and Import Procedure- New Age International Publishers
- 2. Neelam Arora, Export and Import Procedure and documentation- Himalaya Publishing House
- 3. Dr.SwapnaPilai, Export and Import Procedure & documentation- Sahityabhawan Publications
- 4. Sudhir kochhar, Export and Import Procedure- Aggarwal Book house
- Web resources suggested by the Teacher concerned and the College Librarian including reading material

## **IV** Co-Curricular Activities:

- **A. Mandatory** (Student training by teacher in the related field skills: 10 hrs):
  - 1. **For Teachers:** Training of students by teacher (using actual field material)in classroom and field for not less than 10 hours on techniques of foreign trade by involving students in making observations, preparation of documents, identification of exportable goods and recording experiences of exporters.
  - 2. **For Students:** students shall visit export import houses or related centers and observe processes of identification of exportable goods, registration of RCMC, logistic support and insurance procedures. They shall submit their observations as an individual handwritten Fieldwork/Project work Report in the given format and submit to teacher.
  - 3. Max marks for Fieldwork/Project work Report: 05
  - 4. Suggested Format for Fieldwork/Project work (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
  - 5. Unit tests (IE).

- 1. Training of students by a related field expert.
- Assignments (including technical assignments like identifying sources of exportable and Excisable goods, Case Studies of export procedures and the success stories and getting practical experiences by exporting Agricultural and local products including DWACRA
- 3. Seminars, Conferences, discussions by inviting concerned institutions
- 4. Visits to exporting units. SEZs and Export houses
- 5. Invited lectures and presentations on related topics by field experts.

# **Course- 20B. LIFE INSURANCE WITH PRACTICE**

(Skill Enhancement Course (Elective), 4 Credits)

## **I:** Course Learning Outcomes

After completing the course, the student shall be able to:

- 1. Understand the Features of Life Insurance, schemes and policies and insurance companies in India
- 2. Analyze various schemes and policies related to Life Insurance sector
- 3. Choose suitable insurance policy for given situation and respective persons
- 4. Acquire Insurance Agency skills and other administrative skills
- 5. Acquire skill of settlement of claims under various circumstances

# II. Syllabus: Total 75hrs (Teaching 60, Training10, Others 05 including IE etc.)

## **Unit-I: Features of Life insurance contract**

Life Insurance- Features- Advantages - Group Insurance - Group Gratuity Schemes - GroupSuperannuation Schemes, Social Security Schemes- Life Insurance companies in India.

#### **Unit-II: Plans of Life Insurance**

Types of Plans: Basic - Popular Plans - Term Plans-Whole Life-Endowment-Money Back- Savings-Retirement-Convertible - Joint Life Policies - Children's Plans - Educational Annuity Plans - Variable Insurance Plans - Riders

### **Unit-III: Principles of Life Insurance**

Utmost Good Faith- Insurable Interest- Medical Examination - Age proof, Special reports - Premium payment - Lapse and revival - Premium, Surrender Value, Non-Forfeiture Option - Assignment of Nomination- Loans - Surrenders - Foreclosure.

#### **Unit-IV: Policy Claims**

Maturity claims, Survival Benefits, Death Claims, Claim concession - Procedures - Problems in claim settlement - Consumer Protection Act relating to life insurance and insurance claims.

#### **Unit-V: Regulatory Framework and Middlemen**

Role of IRDAI & other Agencies - Regulatory Framework - Mediators in Life Insurance - Agency services - Development Officers and other Officials.

## **III: References:**

- 1. G. S. Pande, Insurance Principles and Practices of Insurance, Himalaya Publishing.
- 2. C. Gopalkrishna, Insurance Principles and Practices, Sterling Publishers Private Ltd.
- 3. G. R. Desai, Life Insurance in India, MacMillan India.
- 4. M. N. Mishra, Insurance Principles and Practices, Chand & Co, New Delhi.
- 5. M.N.Mishra, Modern Concepts of Insurance, S.Chand& Co.
- 6. P.S. Palandi, Insurance in India, Response Books Sagar Publications.
- 7. Taxman, Insurance Law Manual.
- 8. https://www.irdai.gov.in
- 9. https://www.policybazaar.com
- 10. Web resources suggested by the Teacher concerned and the College Librarian including reading material

#### **IV. Co-Curricular Activities:**

- **A. Mandatory** (Student training by teacher in the related field skills: 10 hrs.):
  - 1. **For Teachers:** Training of students by teacher (using actual field material) in classroom/field for not less than 10 hours on techniques/skills of life insurance sector from opening of insurance policies to settlement of claims.
    - a. Working with websites to ascertain various LIC Companies and their schemes in Life Insurance sector (Ref. unit-1)
    - b. Working with websites to ascertain various policies in Life Insurance sector (Ref. unit-2)
    - c. Working with websites like policy bazaar.com for Calculation of Premium for Specified policies and ascertain various options under policy (ref. unit-3)
    - d. Preparation of statements for claims under various policies working with specified Life Insurance Company for settlement of Claims under different circumstances (Ref. Unit 4)
    - e. Prepare the students to choose the Life Insurance field and show the opportunities in public and private insurance companies. (ref. Unit.5)
  - 2. **For Students:** Students shall take up individual Fieldwork/Project work and make observations on the procedures followed in the life insurance activities including identifying customers, filling applications, calculation of premium and settlement of insurance claims. Working with Insurance Agents and Life Insurance companies may be done if possible. Each student shall submit a hand-written Fieldwork/Project work Report on his/her observations in the given format to teacher.
  - 3. Max marks for Fieldwork/Project work Report:05
  - 4. Suggested Format for Fieldwork/Project work (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
  - 5. Unit tests (IE).

- 1. Training of students by a related field expert.
- 2. Assignments including technical assignments like Working with any insurance Company for observation of various policies, premiums, claims, loans and other activities.
- 3. Seminars, Conferences, discussions by inviting concerned institutions
- 4. Field Visit
- 5. Invited lectures and presentations on related topics

#### Course 21B. GENERAL INSURANCE WITH PRACTICE

(Skill Enhancement Course (Elective), 4 Credits)

#### **I: Course Learning Outcomes**

After completing the course, the student shall be able to:

- 1. Understand the Features of General Insurance and Insurance Companies in India
- 2. Analyze various schemes and policies related to General Insurance sector
- 3. Choose suitable insurance policy under Health, Fire, Motor, and Marine Insurances
- 4. Acquire General Insurance Agency skills and administrative skills
- 5. Apply skill for settlement of claims under various circumstances

## **II. Syllabus:** Total 75hrs (Teaching 60, Training 10, Others 05 including IE etc.)

#### **Unit-I: Introduction**

General Insurance Corporation Act - General Insurance Companies in India - Areas of General Insurance-Regulatory Framework of Insurance-IRDA - Objectives -Powers and Functions - Role of IRDA-Insurance Advisory Committee.

#### **Unit-II: Motor Insurance**

Motor Vehicles Act 1988 - Requirements for compulsory third party insurance – Policy Documentation & Premium- Certificate of insurance – Liability without fault – Compensation on structure formula basis - Hit and Run Accidents.

#### **Unit-III: Fire & Marine Insurance**

Kinds of policies – Policy conditions –Documentation- Calculation of premium- Calculation of Loss-Payment of claims.

### **Unit-IV: Agriculture Insurance**

Types of agricultural insurances - Crop insurance - Problems of crop insurance - Crop Insurance Vs Agricultural relief - Considerations in Crop insurance - Live Stock Insurance.

## **Unit-V: Health & Medical Insurance**

Types of Policies-Calculation of Premium- Riders-Comprehensive Plans-Payment of Claims.

#### III: References:

- 1. M. N. Mishra, Insurance Principles and Practices, Chand & Co, New Delhi.
- 2. M.N.Mishra, Modern Concepts of Insurance, S.Chand& Co.
- 3. P.S. Palandi, Insurance in India, Response Books Sagar Publications.
- 4. C. Gopalkrishna, Insurance Principles and Practices, Sterling Publishers Private Ltd.
- 5. G. R. Desai, Life Insurance in India, MacMillan India.
- 7. https://www.irdai.gov.in
- 8. https://www.policybazaar.com
- 9. Web resources suggested by the Teacher concerned and the College Librarian including reading material.

#### IV. Co-Curricular Activities

- **A. Mandatory:** (Student training by teacher in the related field skills: 10 hrs.)
  - 1. **For Teachers**: Training of students by teacher (using actual field material) in classroom and field for not less than 10 hours on techniques/skills in aspects of General Insurance area including calculation of premium and claim settlements.
    - a. Ascertain the regulatory frame work and functions of IRDA and Insurance Advisory Committee with respect to important cases in General Insurance Field (Ref. unit-1)
    - b. Working with specified GIC Company and analyze the documentation procedure and Premium payment with respect to Motor & Other insurances (ref. unit-2)
    - c. Working with specified GIC Company and analyze the documentation procedure for Policy agreement and payment of Claims of General Insurance (ref. unit-3)
    - d. Working with Banks and Cooperative Societies with respect to Crop Insurance and Claims Settlement (Ref.unit 4)
    - e. Working with specified Medical Insurance Companies to ascertain various policies under medical insurance and settlement of claims (ref. Unit.5)
  - 2. **For Students**: Students shall individually undertake Fieldwork/Project work and make observations on the procedures and processes of various insurance policies and claims in real time situations. Working with Insurance Agents and General Insurance companies is preferred. Each student shall submit a hand-written Fieldwork/Project work Report on his/her observations in the given format to teacher.
  - 3. Max marks for Fieldwork/Project work Report: 10
  - 4. Suggested Format for Fieldwork/Project work (not more than 10 pages): Title page, student details, Contents, objective, step-wise work done, findings, conclusions and acknowledgements.
  - 5. Unit tests (IE)

- 1. Training of students by a related field expert.
- 2. Assignments including technical assignments like Working with General Insurance companies for observation of policies and claims under certain policies.
- 3. Seminars, Conferences, discussions by inviting concerned institutions
- 4. Field Visit
- 5. Invited lectures and presentations on related topics

# **Series-C:E-commerce**

## **Course 16C: DIGITAL MARKETING**

(Skill Enhancement Course (Elective) 4 credits)

## I. Learning Outcomes

Upon successful completion of the course students will be able to;

- 1. Analyze online Micro and Macro Environment
- 2. Design and create website
- 3. Discuss search engine marketing
- 4. Create blogs, videos, and share

**II. Syllabus:** Total 75hrs (Teaching 60, Training 10, Others 05 including IE etc.)

## **Unit 1: Introduction**

Digital marketing: Meaning – importance – traditional online marketing vs digital marketing – online market place analysis Micro Environment – Online Macro Environment - trends in digital marketing – competitive analysis.

## **Unit – II: Web site planning and creation**

Web Site: meaning – objectives – components of website - website creation – incorporation of design and– adding content, installing and activating plugins.

## **Unit 3: Search Engine Optimization (SEO)**

SEO: Meaning – History and growth of SEO –Importance of Search Engine - On page Optimization – off page optimization – Role of Search Engine Operation- google Ad words – Search Engine Marketing: Campaign Creation – Ad Creation, Approval and Extensions.

#### **Unit 4: Social Media Marketing:**

Meaning of social media and Social Media Marketing – social Management tools-strategy and planning – social media network – Social Networking – video creation and sharing – use of different social media platforms - Content creation - Blogging – Guest Blogging.

#### **Unit 5: Email marketing:**

Meaning – Evolution of email – importance of email marketing – Development and Advancements in e mail marketing - email marketing platforms – creating and Tracking emailers—create forms – create opt-in lists – mapping industry trends and eliminating spam messages.

## III. References

- 1.Digital Marketing for Dummies by Ryan Deiss & Russ Henneberry, publisher John Wiley first edition 2020.
- 2. Youtility by JayBaer, Published by Gilda MedialL C Portfolio 2013,
- 3. Epic Content Marketing by Joe Pulizzi, McGraw-Hill Education, 2013
- 4. New Rules of Marketing and PR byDavid Meerman Scott. Wiley, 2017
- 5. Social Media Marketing All-in-one Dummies by JanZimmerman, DeborahNg, John Wiley &Sons.
- 6. Digital Marketing 2020 by Danny Star, Independently Published, 2019
- 7. Web sources suggested by the concerned teacher and college librarian including reading material.

#### **IV. Co-Curricular Activities:**

- A. Mandatory (Student training by teacher in field related skills: 10 hrs.):
  - 1. **For Teachers**: teacher shall train students (using actual field material)in classroom/field for not less than 10 hours in the skills in digital marketing viz., SEO, SEM, Social media Marketing, content writing, e-mail marketing, web designing and development, Blogging, Google ad words.
  - 2. **Students**: Students shall individually undertake an online study on any aspect such as Analysis of local online Micro and Macro Environment and make a trend analysis of digital marketing, Build a blog on any topic or subject of their interest, Develop website to market for (real/imaginary) product or service, Create video with product or service description to evoke customer attention. Each student has to submit his/her observations as a handwritten Fieldwork/Project work Report not exceeding 10 pages in the given format to the teacher.
  - 3. Max marks for Fieldwork/Project work Report: 05.
  - 4. Suggested Format for Fieldwork/Project work (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
  - 5. Unit tests (IE).

- 1. Organize short term training on Digital Marketing in collaboration with local or online skill providers.
- 2. Seminars/Conference/ Workshops on significant and emerging areas in Digital Marketing
- 3. Real time work experience with Digital marketing service providers.
- 4. Arrange for Interaction with Area Specific Experts.

## Course 17 C –SERVICE MARKETING

(Skill Enhancement Course (Elective) 4 credits)

## I. Learning Out comes

Upon successful completion of the course the student will be able to;

- 1. Discuss the reasons for growth of service sector.
- 2. Examine the marketing strategies of Banking Services, insurance and education services.
- 3. Review conflict handling and customer Responses in services marketing
- 4. Describe segmentation strategies in service marketing.
- 5. Suggest measures to improve services quality and their service delivery.

**II. Syllabus:** Total 75hrs (Teaching 60, Training 10, Others 05 including IE etc.)

## **Unit 1: Introduction: Nature and Scope of services**

Introduction: Nature and Scope of services characteristics of services, classification of services – need for service marketing - reasons for the growth of services sector, Overview of marketing Different Service Sectors - Marketing of Banking Services - Marketing in Insurance Sector - Marketing of Education Services.

#### Unit-2: Consumer Behavior in Services Marketing

Customer Expectations on Services- Factors influencing customer expectation of services. - Service Costs experienced by Consumer, the Role of customer in Service Delivery, Conflict Handling in Services, Customer Responses in Services, Concept of Customer Delight

#### **Unit-3: Customer Relationship marketing and Services Market Segmentation.**

Customer Relationship marketing: Meaning -Importance of customer & customer's role in service delivery, Benefits of customer relationship, retention strategies. Services Market Segmentation: - Market segmentation -Basis & Need for segmentation of services, bases of segmentation services, segmentation strategies in service marketing.

#### UNIT 4: Customer Defined Service Standards.

Customer Defined Service Standards - Hard and Soft, Concept of Service Leadership and Service Vision -Meeting Customer Defined Service Standards - Service Flexibility Versus Standards - Strategies to Match Capacity and Demand - managing Demand and Supply of Service –applications of Waiting Line and Queuing Theories to Understand Pattern Demand.

## Unit 5: Service Development and Quality Improvement.

Service Development – need, importance and Types of New Services - stages in development of new services, service Quality Dimensions - Service Quality Measurement and Service Mapping, Improving Service Quality and Service Delivery, Service Failure and Recovery.

#### III. References

- 1. John E.G. Bateson, K.Douglas Hoffman: Services Marketing, Cengage Learning, 4e, 2015 publication
- 2. Vinnie Jauhari, Kirti Dutta: Services Marketing: Operations and Management, Oxford University Press, 2014.
- 3. Valarie A. Zeithaml and Mary Jo-Bitner: Services Marketing Integrating Customer Focus Across The Firm, Tata McGraw Hill Publishing Company Ltd., 6e, 2013.
- 4. Nimit Chowdhary, Monika Chowdhary, Textbook of Marketing Of Services: The Indian Experience, Macmillan, 2013.
- 5. K. Rama Mohana Rao, Services Marketing, Pearson, 2e, 2011.
- 6. Dr. K. Karunakaran, Service Marketing (Text and Cases in Indian Context), Himalaya Publications.
- 7. Web sources suggested by the concerned teacher and college librarian including reading material.

## IV. Co-Curricular Activities:

- **A. Mandatory** (Student training by teacher in field related skills: 10 hrs.):
  - 1. **For Teachers:** Teacher shall train students (using actual field material)in classroom/field for 10 hours in the skills in service marketing such as planning and designing marketing strategies for any real/imaginary service of their interest, procedure to identify customer behavior and their satisfaction for any service and issues thereof.
  - 2. **Students:** Students shall individually take up a study on marketing strategies adopted (w.r.t.) any one specific service product) adopted by any of the service providers like Banking, Insurance, Telecom companies, (BSNL, Reliance Jio, Airtel, etc.) any other sector like electric household appliances, hospitals, hotels etc. Assess Customer expectations and Customer satisfaction feedback on services provided by Network providers. Of Mobile Companies/Banking/Insurance/hospitals Zamoto, Swiggy, etc. Each student has to submit his/her observations as a handwritten Fieldwork/Project work Report not exceeding 10 pages in the given format to the teacher.
  - 3. Max marks for Fieldwork/Project work Report: 05.
  - 4. Suggested Format for Fieldwork/Project work (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
  - 5. Unit tests (IE).

### Course-18C. INCOME TAX ASSESSMENT PROCEDURES AND PRACTICE

(Skill Enhancement Course (Elective), 4 Credits)

#### **I:** Course Learning Outcomes

After successfully completing the course, the student shall be able to:

- 1. Understand the basic concepts in computation of tax liability under all heads of income of the individuals.
- 2. Analyze the clubbing provisions, aggregate income after set-off and carry forward of losses under the Income Tax Act.
- 3. Compute taxable income and tax liability of individuals and firms.
- 4. Acquire the ability to file online returns of income.
- 5. Acquire skills of TDS/TCS and online filing of Tax returns.
- **II. Syllabus:** Total 75hrs (Teaching 60, Training 10, Others 05 including IE etc.)

### **Unit-I: Computation of Total Income and Tax Liability**

Computation of Total Income and Tax Liability of Individuals- Firms and Companies - Procedure for Assessment including Problems in calculation of tax for firms& Companies

### Unit-II: Clubbing of Income-Set off of Losses

Meaning of clubbing of income – Different items come under the provisions of clubbing of income Meaning of set-off of losses and carry-forward and set-off of losses – Types of set-off - Intra-set off and Inter-set off

#### **Unit-III: Tax Payment- Penalties**

Advance Payment of Tax - Persons liable to pay Advance Tax - Procedure for Computation of Advance Tax - Due Dates for the Payment of Advance Tax - Consequences of Non-payment of Advance Tax-Refund of tax, interest on refund - Appeals and Revisions

#### **Unit-IV: Returns Filing**

Procedure for Assessment - Filing of Return - Prescribed Forms for filing of Returns - PAN & TAN - On-line filing of Returns - 26 AS - Traces.

## **Unit-V: TDS &TCS and e-Filing**

TDS-TCS- Provisions in brief relating to TDS/TCS- Schedule for deposit & Submission ofReturns of TDS- Form-16 generation.

### **III: References:**

- 1. Systematic Approach to Income Tax, Girish Ahuja & Ravi Gupta, Bharat Law House Pvt. Ltd, New Delhi.
- 2. Income Tax, Vinod K. Sinhania & Monica Sinhania, Taxmann Publications Pvt. Ltd, New Delhi.
- 3. Taxation Law & Practice, Mehtrotra & Goyal, Sahitya Bhavan Publications, Agra.
- 4. E.A. Srinivas, Corporate Tax Planning, Tata McGraw Hill.
- 5. Vinod K. Singhania, Taxman's Direct Taxes Planning and Management.
- 6. Bhagawati Prasad, Direct Taxes Laws Practice, Vishwa Prakashan.
- 7. https://incometaxindia.gov.in
- 8. Web resources suggested by the Teacher concerned and the College Librarian including reading material

### **IV. Co-Curricular Activities**

- **A. Mandatory** (Student training by teacher in field related skills: 10 hrs.):
  - 1. **For Teachers:** Training of students by the teacher (using actual field material) in classroom/field for not less than 10 hours on techniques in tax consultancy, Income Tax calculation and Tax filing. Tax filing in respect to individuals, firms and Corporate. Income Tax Portal for a selected Tax Payer. Each student has to be trained in using forms for filing of returns.
  - a. Tax Calculation and preparation of Annexure w.r.t employees in the institutions and selected organizations (ref. unit-1)
  - b. Working with Clubbing income and set of losses/carry forward losses for a given Company/organization (ref. unit-2)
  - c. Working with CBDT website for Income Tax website for various provisions and Penalties (ref. unit-3)
  - d. Working with Online tax portal for downloading different formats (ref.unit 4)
  - e. Preparation of TDS and TCS reports and generating Form 16 from respective DDO (ref. unit.5)
  - 2. **For Students:** Students shall individually take up a field study and make observations on Tax Assessment and Submission of Tax Return to Income tax department, payment of tax and other formalities. They may also work with an Income Tax Practitioner and participate in the real time submissions of Tax. Each student has to submit his/her observations as a handwritten Fieldwork/Project work Report not exceeding 10 pages in the given format to the teacher.
- 3. Max marks for Fieldwork/Project work Report: 05
- 4. Suggested Format for Fieldwork/Project work (not more than 10 pages): Title page, student details, Contents, objective, step-wise work done, findings, conclusions and acknowledgements.
- 5. Unit tests (IE).

- 1. Training of students by a related field expert.
- 2. Assignments including technical assignments like Working with Tax Consultancy for observation of Tax Assessment and Return Filing Procedure.
- 3. Seminars, Conferences, discussions by inviting concerned institutions
- 4. Field Visit
- 5. Invited lectures and presentations on related topics

#### Course 19C-GOODS AND SERVICES TAX PROCEDURE AND PRACTICE

(Skill Enhancement Course (Elective), 4 Credits)

## **I:** Course Learning Outcomes

After completing the course, the student shall be able to:

- 1. Understand the concept of Liability and Payment of GST
- 2. Create a new company in Tally with GST components and establish environment for GST Voucher entry.
- 3. Comprehend the utilization of input tax credit, and the reverse charge mechanism in GST
- 4. Acquire Skills of preparation of GST Returns in accordance with GST Law and Tally
- 5. Acquire skill of online payment of GST through GST Portal.

II. Syllabus: Total 75hrs (Teaching 60, Training10, Others 05 including IE etc.)

#### **Unit 1: GST- Liability and Payment**

Output tax liability - Input tax credit utilization-- Schedule for payment of GST- Interest/penalty for late/non-filing of return-Payment of GST- GST Network

## <u>Unit-II: GST – Accounting Masters and Inventory Masters in Tally</u>

Company Creation- General Ledgers & GST Ledgers Creation - Stock Groups , Stock Items and Unit of Measure - GST Rate Allocation to Stocks

#### **Unit-III: GST Voucher Entry**

GST Vouchers - Customizing the Existing Voucher types with applicable GST Rates –Mapping of Input Tax Credit on Purchase Vouchers - Output Tax on Sales Vouchers- Purchase and Sales Voucher Entries with Single Rated GST and Multiple Rated GST Goods.

#### **Unit-IV: GST Returns**

Regular Monthly returns and Annual Return- Returns for Composition Scheme- Generation of Returns - GSTR-1, GSTR-2, GSTR-3, GSTR-4, GSTR-9, GSTR-3B

## **Unit-V: Payment of GST online**

Payment of GST- Electronic Filing of GST Returns – Refunds – Penalties- Administrative structure of GST Officers- Powers- Jurisdiction.

#### **III: References:**

- 1. Ahuja, Girish, Gupta Ravi, GST & Customs Law.
- 2. Babbar, Sonal, Kaur, Rasleen and Khurana, Kritika. Goods and Service Tax (GST) and Customs Law. Scholar Tech Press.
- 3. Bansal, K. M., GST & Customs Law, Taxmann Publication.
- 4. Singhania, Vinod K. and Singhania Monica. Students' guide to Income Tax. University Edition. Taxmann Publications Pvt Ltd., New Delhi.
- 5. Sisodia Pushpendra, GST Law, Bharat Law House.
- 6. Web resources: https://cbic-gst.gov.in
- 7. Web resources suggested by the Teacher concerned and the College Librarian including reading material

## IV. Co-Curricular Activities

- **A.** Mandatory (Student training by teacher in field related skills: 10 hrs.):
- 1. **For Teachers:** Training of students by the teacher (using actual field material) in classroom/ field for not less than 10 hours on techniques in computation of and online submission of GST. On Tally ERP 9 for entering entries of a selected firm.
  - a. Calculation of output tax liability and input Tax Credit through voucher entries (ref. unit-1)
  - b. Creation of Company and working with Masters in Tally ERP9 (ref. unit-2)
  - c. Voucher entry along with Input tax and output taxed entries (ref. unit-3)
  - d. Preparation of GST Returns for regular dealer and composite dealer in tally (Ref. unit 4)
  - e. Online Payment of GST using Tally (ref. unit.5)
  - 2. **For Students:** Students shall take up individual field study on Entry of GST Voucher, Calculation of Input Tax and Output Tax including single rated /multi rated GST with a selected organizations. Submission of online GST Returns for a selected business firm. Each student has to submit his/her observations as a handwritten Fieldwork/Project work Report not exceeding 10 pages in the given format to the teacher.
  - 3. Max marks for Fieldwork/Project work Report: 05.
  - 4. Suggested Format for Fieldwork/Project work Report (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
  - 5. Unit tests (IE).

- 1. Training of students by a related field expert.
- 2. Assignments including technical assignments like Working with Tally for Observation of real-time entries for transaction of accounting with inventory
- 3. Seminars, Conferences, discussions by inviting concerned institutions
- 4. Field Visit
- 5. Invited lectures and presentations on related topics.

#### Course 20C: E COMMERCE

(Skill Enhancement Course) (Elective 4 Credits)

## I. <u>Learning Outcomes:</u>

By the completion of the course, the students are able to

- 1. Understand the mechanism of ecommerce
- 2. Equip specialization in website designing for e commerce
- 3. Enhance their skills in operational services of e commerce
- 4. Involve in activities of e commerce
- 5. Able to create awareness among the public one commerce activities
- II. Syllabus Total 75hrs (Teaching 60, Training 10 and others 05 including IE etc)

#### **UNIT 1: Introduction, Nature and Scope**

Introduction- Definition –importance- Nature and scope of e commerce-Advantages and limitations-Types of ecommerce – B2B,B2C,C2B,C2C,B2A,C2A- Framework e commerce

## **UNIT 2:- Environmental and Technical support Aspects**

Technical Components- Internet and its component structure-Internet Vs Intranet, Vs Extranetand their differences-Website design- its structure-designing, developing and deploying the system-

### **UNIT 3. –Security and Legal Aspects**

Security environment –its preliminaries and precautions-protecting Web server with Firewalls-Importance of Digital Signature –its components – Cyber Law-Relevant Provisions of IT Act 2000.

## **UNIT 4. - Operational Services of e Commerce**

E retailing —features— E Services-Banking, Insurance, Travel, Auctions, Learning, Publication and Entertainment-Payment of utilities (Gas, Current Bill, Petrol Products)- On Line Shopping (Amazon, Flip kart, Snap deal etc.)

#### **UNIT 5.–E Payment System**

Types of e payment system- its features-Digital payments (Debit Card/Credit Cards, Internet Banking, Mobile wallets- Digital Apps (unified Payment Services-Phone Pay, Google Pay, BHIM Etc.)
Unstructured Supplementary Services Data (Bank Prepaid Card, Mobile banking)

## III. References:

- 1. Bharat Bhaskar, Electronic Commerce Framework, Technology and Application. McGraw Hill Education
- 2. Bajaj, D. Nag, E Commerce, Tata McGraw Hill Publication
- 3. Whitely David, E-Commerce, McGraw Hill
- 4. TN Chhabra ,E Commerce, Dhanapat Rai & Co
- 5. Dave Chaffey, E Business and E Commerce Management, Pearson Publication
- 6. Dr. Pratikkumar Prajapati, Dr. M. Patel, E Commerce, Redshine Publication
- 7. Web resources suggested by the Teacher concerned and the College Librarian including reading material

#### IV Co-Curricular Activities (teacher participation: total 15 hours):

## A. Mandatory

- **1. For Teachers:** Training of students by the teacher (using actual field material) in classroom and field for a total of not less than 10 hours on the skills of listing out the local institutions who are involved in e commerce activities, Identifying the institutions and their experience in operational activities of e commerce, Case studies are to be **a**nalyzed of various problems raised at the time of e payment and operational activities of e commerce
- **2. For Students**: Students shall individually undertake field study by contact website designers and studying various procedures adopted by the merchants and individuals and their experiences. Each student has to record and submit his/her observations in a handwritten Fieldwork/Project work Report not exceeding 10 pages to teacher in the given format.
- **3.** Max marks for Fieldwork/Project work Report: 05.
- **4.** Suggested Format for Fieldwork/Project work Report (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
- 5. Unit tests (IE).

- 1 Training of students by a related field expert.
- 2. Assignments (including technical assignments like volume of business operated through e commerce, Case Studies of problems raised at the time of e commerce
  - 3. Seminars, Conferences, discussions by inviting concerned institutions
  - 4. Conduct surveys on pros and cons of ecommerce
  - 5. Invited lectures and presentations on related topics by field experts.

# Course 21 C: E-FILING

(Skill Enhancement Course (Elective) 4credits)

## **Learning Outcomes:**

By the completion of the course, the students are able to

- Understand and apply basic knowledge of Indian Tax System
- Equip specialization in taxation system
- Enhance their skills in presenting returns
- Involve in activities of Charted Accountants for filing returns
- file returns of Income Tax and GST

**II. Syllabus:** Total 75hrs (Teaching 60, Training 10, Others 05 including IE etc.)

#### **UNIT 1: Introduction, Nature and Scope**

Introduction- Definition –importance and scope of returns--Types of Assesses –under IncomeTax and Goods and Service Tax-Sources of income-

#### **UNIT 2:- Returns filing under Income Tax**

Types of Returns- Mode of filing-Manual-Electronic Bureau of Internal Revenue Form (eBIR)

Electronic Filing and Electronic and Payment System (eFPS)-for Individuals-

ITR1,ITR2,ITR3,ITR4,For Firms and CompaniesITR5,ITR6,ITR7.

### **UNIT 3: -Penalties and Prosecution under Income Tax**

Nonpayment, failure to comply,-Concealment-, Book Audit, Loans-International transactions, TDS

## **UNIT 4:-.Returns filing under Goods Service Tax**

GSTR1. GSTR1, GSTR2, GSTR2A, GSTR3B, GSTR4, GSTR5, GSTR6

#### **UNIT 5.**—Penalties and Prosecution under GST

Differences between fees and penalty-Types of penalties under section 122 to 138

## III. References:

- 1. Varun Panwar ,Jyothi Mahajan Introduction to efiling returns MKM Publishers
- 2. Hemachandjain and H.N.Tiwari Computer Application in Business Taxman's Publication
- 3. SusheelaMadan Computer Application in Business MKM Publishers
- 4. www.incometaxindiafiling.gov.in
- 5. www.taxguru.in 6. www.bharatlaws.com
- 7. www.cbic-gst.gov.in 8.. www.taxmann.com

Web resources suggested by the Teacher concerned and the College Librarian including reading material

#### **IV** Co-Curricular Activities (teacher participation: total 15 hours):

### A. Mandatory

- 1. For Teachers: Training of students by the teacher (using actual field material) in classroom and field for not less than 10 hours on the skills of Local tax consultants and the problems raised at the time of e filing, Identifying the assesses and their experience in e filing activities, Analysis of various returns filed through manual and e filing and their difficulties and advantages, Listing out assesses who paid penalties and identify the various reasons
- **2. For Students:** Filing of tax returns through the tax experts and concerned websites, Students shall be submitted a project report on filing of returns.
- 3. Max marks for Fieldwork/Project work Report: 05.
- **4.** Suggested Format for Fieldwork/Project work Report (not more than 10 pages): Title page, student details, contents, objective, step-wise work done, findings, conclusions and acknowledgements.
- 5. Unit tests (IE).

- Training of students by a related field expert.
- Assignments (including technical assignments like collection of submitted returns of various organizations, Case Studies of problems raised at the time of submission of returns.
- Seminars, Conferences, discussions by inviting concerned institutions
- Visits to local charted Accountants to expose the practical filing procedure
- Invited lectures and presentations on related topics by field experts.